



EMPLOYMENT AND
ECONOMIC DEVELOPMENT

MinnesotaWorks.net Replacement Project Update / Sprint Demo

9/25/24

Presented by Ryan Wold & Paula Bergerson



Meeting logistics

- **This meeting will be recorded** and posted to the project update webpage: [MinnesotaWorks.net Replacement](#)
- **Please remain on Mute during the meeting** to help reduce background noise for everyone.
- **Feel free to enter questions in the chat at any time**, and they will either be answered in the chat or addressed during Q&A at the end of the meeting. You can also use the [survey link](#) for more complex or specific questions.
- **During Q&A, you are welcome to use the “Raise Hand” option** if you would prefer to unmute yourself to ask your question.

- **Project overview**
- **Project updates**
- **CareerForceMN.com Sprint Review**
 - What is a sprint review?
 - What did we accomplish?
 - Show and tell (demo)
- **Next steps/Project schedule**
- **Questions**

Project overview

Our north star: Job seekers first

Guiding Values

- Commit to a great customer experience
- Prioritize the needs of job seekers
- Build for sustainability
- Improve the customer experience as we're working on the project
- Listen to **you** and other stakeholders and continuously improve the site



Mission: Help Minnesotans find jobs

Goal: Replace MinnesotaWorks.net

- Create one easy-to-use website that can help Minnesota job seekers find jobs
- Help Minnesotans find the resources that can help them overcome barriers to employment
- Fulfill regulatory requirements for providing a labor exchange

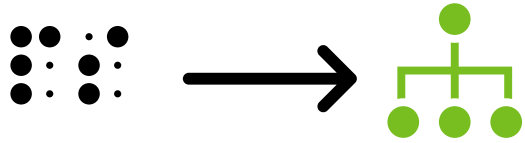
Goal: Enhance & Maintain CareerForceMN.com

- CareerForceMN.com will be enhanced to support the job seeker's experience with the CareerForce system

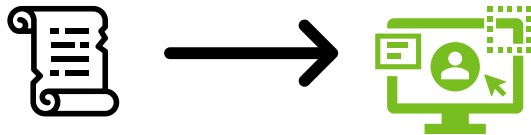
Project updates

Big picture recap

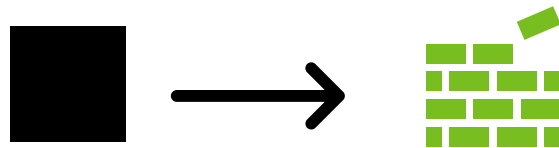
1. Redesign CareerForceMN.com



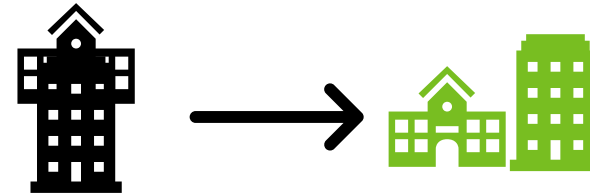
2. Improve tools used by job seekers, staff, partners, and employers



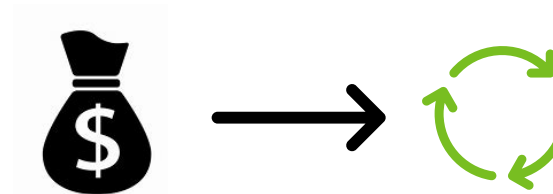
3. Design and implement a new database



4. Move employer job posting to DirectEmployers



5. Sustainable funding for future labor exchange



CareerForce location visits!

- On 8/28, the Workforce Digital Products team spent the day visiting CareerForce in Faribault and CareerForce in Burnsville
- Spoke with staff and partners about their work, needs, and priorities
- THANK YOU to Autumn Herber, Mike Yanda, and all of the CareerForce staff members and partners who took time to talk with us!










A morning of great discussion (and bagels) with staff and partners at CareerForce in Faribault

An afternoon of awesome questions and answers with staff at CareerForce in Burnsville



Project status by feature

FEATURE AREA	Kickoff	Discovery completed	Designs approved	STATUS
Job Search				Pending estimate
Resumes				Pending estimate
Events, Appointments, Trainings				Design iteration
Customer Support Functions				Design iteration
Service and Activity Tracking, Reporting and Monitoring				Discovery in progress
User Accounts and Registration				Kick off scheduled
System Administration & Security				Initial meetings in progress
Data Migration and Conversion				Not started

Building the team

Recently started:



Michael Murphy

Information Technology Specialist 4
(ITS4) Lead Business Analyst
Started 8/21/2024



Rupy Virk

Azure (Implementation) Project Manager
Started 9/9/2024

In the hiring process:

Workforce Development Product Specialist

- **Justine Scattarelli** started today, 9/25/2024

Azure Solutions Architect & Database Specialist

- **Joseph Chakola** anticipated start of 9/27/24

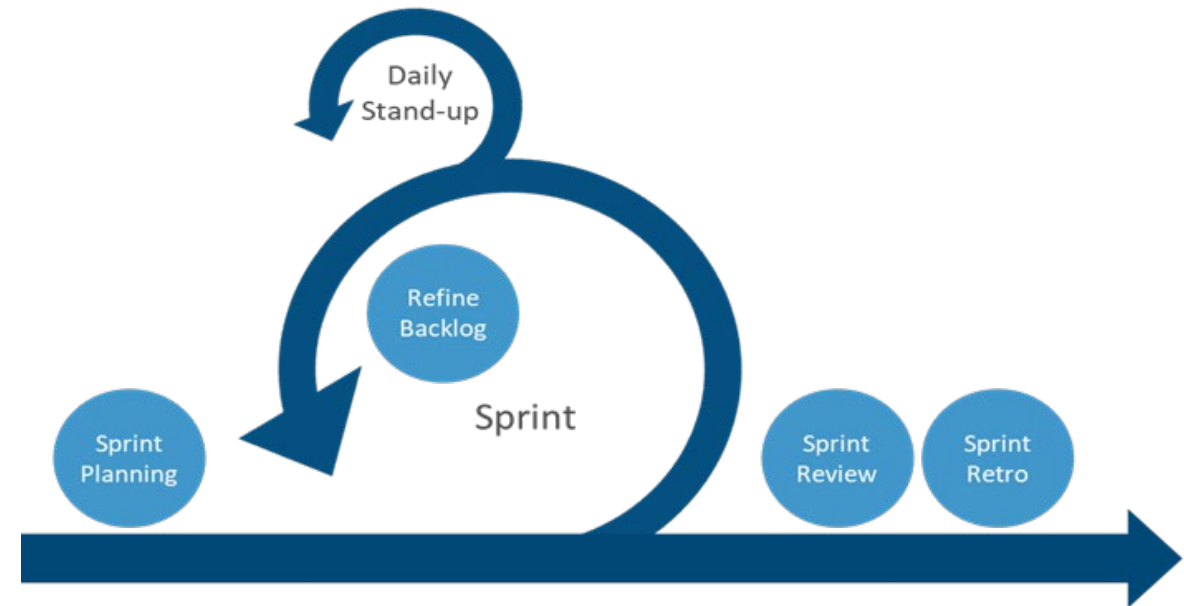
Azure API Management Specialist

- Reposting required, start date TBD

CareerForceMN.com sprint review

What is a sprint review?

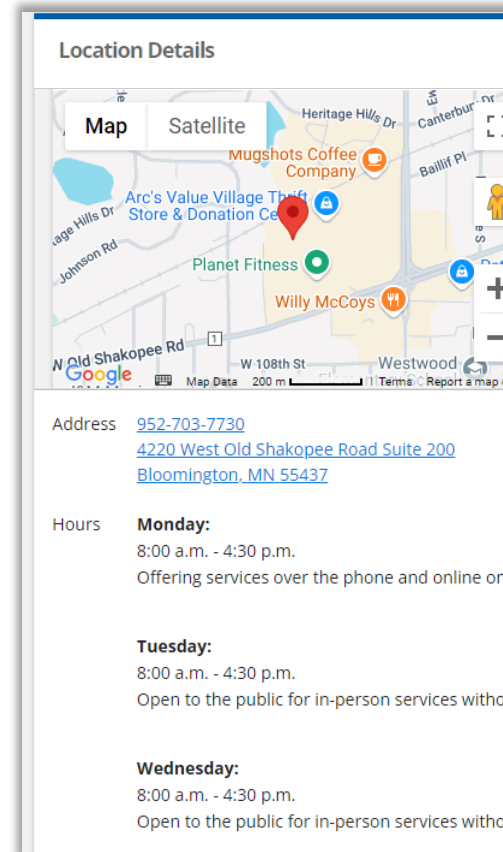
- A demonstration of the work that the product team has completed over a specific period
 - This can include new features, bug fixes, and changes to how the product (in this case, CareerForceMN.com) functions
- A time to ask questions and give feedback to the product team



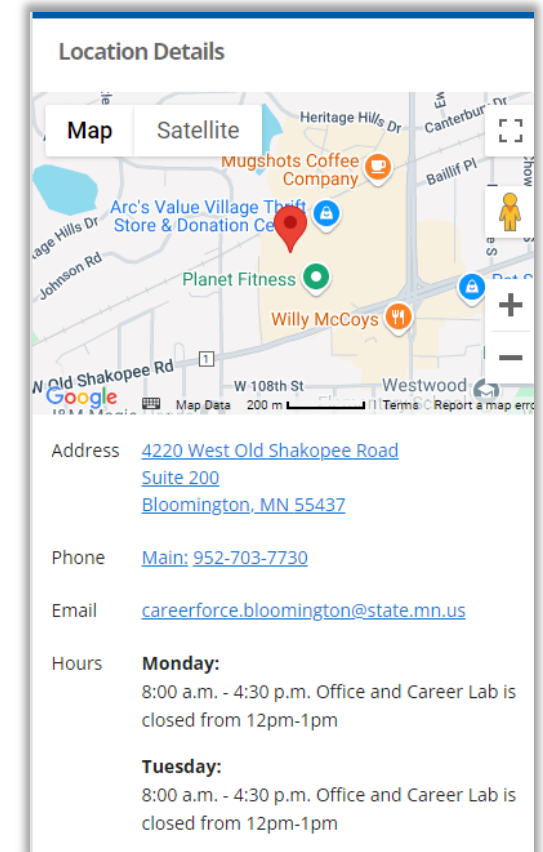
Content updates

- Updated layout of CareerForce Location pages for better map functionality
- Changed “Find a CareerForce Location” to “CareerForce Locations”
- Removed links to Employer Profiles search
- Removed “Minnesota’s Career Resource” tagline from CareerForce logo

Before:



After:



Demo: Show and tell

- Removed tagline from logo on desktop
- Updated job search banner
- Updated button styles
- Footer layout spacing update
- Updated bullet point styles
- Fixed issue that was preventing users from being returned to the Resume Builder after logging in



What we accomplished: Sprint 116

Front-end changes (and preparations for more):

- ✓ Updated bullet point style
- ✓ Modified alert notification block
- ✓ Changed “Find a CareerForce Location” to “CareerForce Locations” in the site header & footer
- ✓ Removed links to Employer Profiles search page

Design and discovery work:

- ✓ Explored designs for an updated resume experience for job seekers

Bug fixes:

- ✓ Corrected text wrapping on CareerForce Location pages
- ✓ Corrected color contrast issue on button links
- ✓ Corrected site behavior for when “Back” button is used after logging out of an account
- ✓ Corrected issue with page previews not reflecting content edits

Back-end changes (and preparations for more):

- ✓ Gathered information about technical requirements for transition to a .gov URL
- ✓ Corrected data table issue
- ✓ Automated weekly data updates

What we accomplished: Sprint 117

Front-end changes (and preparations for more):

- ✓ Updated job search banner or strip on homepage and interior pages
- ✓ Updated button styles
- ✓ Removed “Minnesota’s Career Resource” tagline from site logo
- ✓ Updated footer layout and spacing

Design and discovery work:

- ✓ Finalized designs for updated job search experience
- ✓ Finalized designs for updated resume experience from the job seeker side
- ✓ Finalized designs for updated resume experience from the staff side
- ✓ Gathered information and explored design options for an updated Events experience
- ✓ Gathered information and explored design options for an updated Appointments experience
- ✓ Gathered information about design requirements for an updated customer support experience

What we accomplished: Sprint 117 (continued)

Bug fixes:

- ✓ Fixed issue preventing users from being returned to the Resume Builder after logging in
- ✓ Fixed issues with alert notifications in test environment
- ✓ Fixed issues with Skills Matcher and Interest Assessment in test environment
- ✓ Fixed issue preventing weekly data upload from successfully completing

Back-end changes (and preparations for more):

- ✓ Finalized the technical requirements for transition to a .gov URL
- ✓ Explored technical requirements for transactional events

Next steps

Highlights for next sprint review

- A new look for site menu navigation
- Updated design for Location, Event, and Training search result cards
- Updated design for Call-to-Action blocks
- Exploring and finalizing designs for updated Events and Appointments experiences for both staff and customers



Questions?



The conditions are right for us to succeed.

How you can stay involved

- **Monthly updates** – Fill out our engagement form to be added to the mailing list for monthly updates: <https://forms.office.com/g/1kACc6Lpjr>
- **Project webpage** – view this webpage to view meeting recording and other info: <https://mn.gov/deed/programs-services/mnw-replacement/>
- **Email** – Ryan.Wold@state.mn.us if you have any questions

Join us for our next update on:

Wednesday, November 6

11:00 a.m. – 12:00 p.m.

Via Teams

Calendar invites will be sent out later today!

Appendix

MinnesotaWorks.net Replacement Project

Tactical roadmap as of 7/31/24

Select this link to access a text version of this road map.

Legend

- STAFFING
- PLAN
- DO
- CLOSE / RUN
- ENHANCEMENT (Post Launch)
- CONTRACT / AGREEMENT

Started ✓ Complete ✓

