PY 2022 WIOA Youth Formula Funds SFY 2023 Minnesota Youth Program (MYP) Cover Sheet/Signature Page

APPLICANT AGENCY - Use the legal name and full address of the fiscal agency with whom the grant will be executed.	Contact Name and Address
(Fiscal Agent for the South Central WorkForce Council) Minnesota Valley Action Council, Inc. 706 North Victory Drive Mankato, MN 56001	Sara Carrigan South Central WorkForce Council 706 N. Victory Drive Mankato, MN 56001
Director Name: Amanda Mackie	Contact Name: Sara Carrigan
Telephone Number: 507-345-2400	Telephone Number: 507-345-2402
Fax: 507-345-2414	Fax: 507-345-2414
E-Mail: amanda@mnvac.org	E-Mail: sara@workforcecouncil.org

Basic Organization Information

Federal Employer ID Number:	Minnesota Tax Identification Number:
94865358	41-6050353
DUNS Number:	SWIFT Vendor ID Number (if known):
0708675337	0000194809 001

I certify that the information contained herein is true and accurate to the best of my knowledge and that I submit this application on behalf of the applicant agency.

Signature:	Suls Ill Heather Cleason
Title:	Executive Director, MVAC Executive Director, SC WorkForce Council
Date:	3/22/22

Attachment 2 PY 2022 Budget Information Summary: WIOA Youth Formula Grant Program (updated 11/23/21)

(See following pages for definitions of cost categories)

WDA Number and Contact:	#7 South Centra / Sara Carrigan	
E-Mail Address/Phone No:	sara@workforcecouncil.org / 507-345-2402	
Date Submitted (or Modified):	June 7, 2022	

Cost Category	Carryover From PY21 (Cannot exceed 20% of PY 21 Amount.)	New WIOA Funds	Total Funds Available	Estimated Expenses 4/1/22 to 9/30/22	Estimated Expenses 10/1/22 to 3/31/23	Estimated Expenses 4/1/23 to 9/30/23	Estimated Expenses 10/1/23 to 3/31/24
764/833 Administration (Cannot Exceed 10%)	\$4,000	\$25,293	\$29,293	\$12,000	\$24,000	\$27,000	\$29,293
841 In-School Youth Work Experience Wages/Fringe	\$3,400	\$14,500	\$17,900	\$8,000	\$16,000	\$17,000	\$17,900
825 Out-of-School Youth Work Experience Wages/Fringe	\$20,300	\$24,000	\$44,300	\$18,000	\$37,000	\$42,000	\$44,300
872 In-School Youth Work Experience Staff Costs	\$1,000	\$4,000	\$5,000	\$2,000	\$4,500	\$5,000	\$5,000
855 Out-of-School Youth Work Experience Staff Costs	\$2,300	\$6,000	\$8,300	\$3,000	\$7,000	\$8,300	\$8,300
874 In-School Youth Direct Services (Non- Work Exp.)	\$500	\$16,852	\$17,352	\$7,500	\$15,000	\$17,352	\$17,352
877 Out-of-School Youth Direct Services (Non-Work Exp.)	\$2,000	\$86,585	\$88,585	\$40,000	\$75,000	\$85,000	\$88,585
848 In-School Youth Support Services		\$1,100	\$1,100	\$500	\$1,100	\$1,100	\$1,100
862 Out-of-School Youth Support Services	\$10,200	\$9,600	\$19,800	\$8,000	\$17,000	\$19,000	\$19,800
860 In-School Youth Other Services							
878 Out-of-School Youth Other Services							
837 In-School Youth Training	\$2,200	\$3,200	\$5,400	\$2,000	\$5,000	\$5,400	\$5,400
838 Out-of-School Youth Training		\$61,800	\$61,800	\$25,000	\$55,000	\$60,500	\$61,800
Total:	\$45,900	\$252,930	\$298,830	\$126,000	\$256,600	\$287,652	\$298,830
Estimated Percentage of NEW WIOA Funds Expended on Out-of-School Youth (Must be at least 75 percent):						83%	
Estimated Percentage	e of NEW WIOA	Funds Expend	ed on Work Exp	erience (Must	be at least 20 pe	ercent):	21%
Estimated Total Num	ber of Youth to	be Served Wit	h WIOA Youth I	unding:			68

Attachment 2 SFY 2023 Budget Information Summary: Minnesota Youth Program

(See following pages for definitions of cost categories)

WDA Number and Contact:	#7 South Central / Sara Carrigan, SC WorkForce Council
E-Mail Address/Phone No:	sara@workforcecouncil.org / 507-345-2402
Date Submitted (or Modified):	May 18, 2022

Cost Category	Total Funds Available	Estimated Expenses 7/1/22 to 9/30/22	Estimated Expenses 7/1/22 to 12/31/22	Estimated Expenses 7/1/22 to 3/31/23	Estimated Expenses 7/1/22 to 6/30/23
764/833 Administration (Cannot Exceed 10%)	\$23,237	\$4,000	\$10,000	\$16,000	\$23,237
881 Youth Participant Wages and Fringe Benefits	\$105,000	\$21,000	\$49,000	\$78,000	\$105,000
885 Direct Services to Youth	\$92,135	\$23,000	\$46,000	\$69,000	\$92,135
860 Outreach to Schools (Direct Services; This cannot exceed 20%.)	\$7,000	\$1,000	\$3,000	\$5,000	\$7,000
891 Support Services	\$5,000	\$1,200	\$2,500	\$3,700	\$5,000
Total:	\$232,372	\$50,200	\$110,500	\$171,700	\$232,372

Estimated Number of MYP Youth Served/Cost Per Participant

	,
Estimated No. of MYP Youth Served:	165
Outreach to Schools (OTS) Youth + Families	700
Served (Note that OTS is an optional activity):	
Estimated Total Number of MYP Youth and	155 MYP
Families Served:	700 OTS
Estimated Cost Per MYP Participant:	\$1,408
Estimated Cost Per OTS Participant-Family:	\$10

If your area is budgeting funds for 860 - Outreach to Schools, please provide a few sentences summarizing planned activities:

South Central provides Outreach to School activities under our Partners in Career Exploration (PICE) Program where interns from the Student Counseling Program at Minnesota State University – Mankato are placed in local school districts to provide career exploration activities to high school juniors and seniors. Interns from the student counseling program at Minnesota State University, Mankato provide career exploration and career counseling assistance to students through one-on-one advising and classroom presentations one day per week throughout the school year. As funds allow, we will also use MYP Outreach to Schools to support local career events.

Definitions of Cost Categories

(WIOA and MYP) Administration – Costs are defined by federal Uniform Guidance (2 CFR, Section 200) and are generally associated with the expenditures related to the overall operation of the employment and training system. Administrative costs are associated with functions not related to the direct provision of services to program participants. These costs can be both personnel and non-personnel and both direct and indirect. Specifically, the following functions are considered "administrative":

- Accounting, budgeting, financial and cash management functions;
- Procurement and purchasing functions;
- Property management functions;
- Personnel management functions;
- Payroll functions;
- Audit functions
- Incident reports response functions;
- General legal service functions;
- Costs of goods and services required for the administrative functions of the program
 including such items as rental/purchase of equipment, utilities, office supplies, postage,
 and rental and maintenance of office space;
- Systems and procedures required to carry out the above administrative functions including necessary monitoring and oversight; and,
- Travel costs incurred for official business related to the above administrative functions.

(WIOA and MYP) Youth Participant Wages and Fringe Benefits – Wages and benefits paid directly to youth participants while engaged in program activities. For WIOA Youth budgeting and reporting only, these expenses are itemized separately on the monthly Reimbursement Payment Request (RPR) form/Financial Status Report (FSR) form for In-School Youth (ISY) and Out-of-School Youth (OSY).

(WIOA Youth ONLY) Youth Work Experience Staff Costs – Costs associated with staff recruiting, training and/or monitoring worksites where WIOA Youth work experience participants are placed. Staff wages and fringe should be allocated on a pro-rated basis (as appropriate), with the remaining portion of staff wages and fringe allocated to "Direct Services to Youth" category. This category applies to WIOA Youth funds ONLY; these expenses are itemized separately on the monthly Reimbursement Payment Request (RPR) form/Financial Status Report (FSR) form for In-School Youth (ISY) and Out-of-School Youth (OSY).

(WIOA and MYP) Direct Services to Youth – Costs associated with providing direct service to youth, EXCLUDING costs of youth participant wages and fringe benefits, support services and (WIOA Youth funds only) Individual Training Accounts for OSY or ISY. Wages and fringe benefits for staff who provide direct services to youth participants should be included in this cost category. Stipends provided to participants for non-training activities should be included in this

category. For WIOA Youth budgeting and reporting only, these expenses are itemized separately on the monthly Reimbursement Payment Request (RPR) form/Financial Status Report (FSR) form for In-School Youth (ISY) and Out-of-School Youth (OSY).

IMPORTANT NOTE: The definition of Direct Services to Youth also applies for those WDAs choosing to operate an "Outreach to Schools (OTS) Initiative" under MYP. At the discretion of the WDA, up to 20 percent of the MYP allocation may be used for Outreach to Schools activities. (See below for further discussion of OTS.)

(WIOA and MYP) Support Services – Items that are necessary for a youth to participate in WIOA or MYP, such as transportation, clothing, tools, child care, housing/rental assistance, school-related expenses, etc. These expenses may be paid directly to the youth or to a third-party vendor. For WIOA Youth budgeting and reporting only, these expenses are itemized separately on the monthly Reimbursement Payment Request (RPR) form/Financial Status Report (FSR) form for In-School Youth (ISY) and Out-of-School Youth (OSY).

(WIOA Youth ONLY) Other Services – This category should be used only for reporting program expenditures that otherwise do not necessarily fit in one of the other categories. WDAs using this category should be prepared to summarize and explain how these funds are being used. This category applies to WIOA Youth funds ONLY; these expenses are itemized separately on the monthly Reimbursement Payment Request (RPR) form/Financial Status Report (FSR) form for In-School Youth (ISY) and Out-of-School Youth (OSY). Any costs associated with "training" should be categorized under "In-School Training" or "Out-of-School Training" as appropriate (see below).

(WIOA Youth ONLY) In-School and Out-of-School Youth Training — Funds used for paying costs associated with each WIOA Youth participant receiving training services. This can include everything from online, self-paced learning of basic work readiness skills (for instance), all the way up to funding for participants working towards a WIOA-recognized credential at a post-secondary institution on the Eligible Training Provider List. Appropriate costs may include tuition, fees, books and other costs associated with the participant's course of study. Stipends provided to participants for training activities should be included in this category. This category applies to WIOA Youth funds ONLY; these expenses are itemized separately on the monthly Reimbursement Payment Request (RPR) form/Financial Status Report (FSR) form for both In-School Youth (ISY) and Out-of-School Youth (OSY).

(MYP ONLY) Outreach to Schools Activities — Outreach to Schools (OTS) activities complement the work of existing school counselors and provide youth and families with career exploration and career counseling, college information and current labor market information. Examples of Outreach to Schools activities that have been implemented include (but are not limited to):

 Providing information to individuals and groups regarding occupations and industries in demand and with the highest growth throughout the region using current labor market information, including providing opportunities for students to directly experience

- occupations through job shadowing, mentoring and business tours.
- Providing workshops to classes on planning for post-secondary training, including
 accessing financial aid and selecting an appropriate program, as well as other career
 planning topics such as goal setting and navigating business culture. Providing
 opportunities to interact with local business and industry including tours, organizing
 business and industry speaker panels, job shadowing, and mentoring.
- Providing individual counseling and career exploration including career assessments, resume preparation and job search assistance, and mock interviews.
- Tours of CareerForce locations and information about the resources available and how to access and utilize the resources.
- Connections to community and private sector resources through a local career fair, career event, and tours of businesses in strategic industries.
- Group and individual counseling including instruction and presentations on CAREERwise, labor market information and strategic industries and demand occupations.
- Individualized counseling including career exploration and career assessments, resume preparation, mock interviews, and job search assistance.

PY 2021-2023 WIOA Youth Performance

(Definitions of Each Measure are on the Following Page)

WDA/Contact:	WDA#7 / Sara Carrigan
E-Mail Address/Phone Number:	sara@workforcecouncil.org / 507-345-2402
Date Submitted (or Modified):	June 14, 2022

WIOA Youth Performance Measure	PY 2021 WDA PLANNED	PY 2022 STATE NEGOTIATED LEVEL	PY 2023 STATE NEGOTIATED LEVEL	PY 2022 WDA PLANNED	PY 2023 WDA PLANNED
Employment/Education/ Training 2nd Quarter After Exit:	76.0%	68.0%	69.0%	68.0%	69.0%
Employment/Education/ Training 4th Quarter After Exit:	74.0%	69.0%	69.0%	69.0%	69.0%
Credential Attainment:	62.5%	62.0%	62.0%	62.0%	62.0%
Median Earnings:	\$3,700	\$4,000	\$4,000	\$4,000	\$4,000
Measurable Skills Gain:	49.0%	41.0%	42.0%	41.0%	42.0%

WIOA Youth Performance Definitions

Employment/Education/Training 2nd Quarter After Exit: The percentage of Title I Youth program participants who are in education or training activities, or in unsubsidized employment, during the second quarter after exit from the program.

Employment/Education/Training 4th Quarter After Exit: The percentage of Title I Youth program participants who are in education or training activities, or in unsubsidized employment, during the fourth quarter after exit from the program.

Credential Attainment: The percentage of those participants enrolled in an education or training program (excluding those in on-the-job training (OJT) and customized training) who attain a recognized postsecondary credential or a secondary school diploma, or its recognized equivalent, during participation in or within one year after exit from the program. A participant who has attained a secondary school diploma or its recognized equivalent is included in the percentage of participants who have attained a secondary school diploma or its recognized equivalent only if the participant also is employed or is enrolled in an education or training program leading to a recognized postsecondary credential within one year after exit from the program.

Measurable Skills Gain: The percentage of program participants who, during a program year, are in an education or training program that leads to a recognized postsecondary credential or employment and who are achieving measurable skill gains, defined as documented academic, technical, occupational, or other forms of progress, towards such a credential or employment. Depending on the type of education or training program, documented progress is defined as one of the following:

- 1. Documented achievement of at least one educational functioning level of a participant who is receiving instruction below the postsecondary education level;
- 2. Documented attainment of a secondary school diploma or its recognized equivalent;
- 3. Secondary or postsecondary transcript or report card for a sufficient number of credit hours that shows a participant is meeting the State unit's academic standards;
- 4. Satisfactory or better progress report, towards established milestones, such as completion of OJT or completion of one year of an apprenticeship program or similar milestones, from an employer or training provider who is providing training; OR,
- 5. Successful passage of an exam that is required for a particular occupation or progress in attaining technical or occupational skills as evidenced by trade-related benchmarks such as knowledge-based exams.

Median Earnings: The median earnings of participants who are in unsubsidized employment during the second quarter after exit from the program.

Youth Committee Information For PY 2022/SFY 2023

Provide a current Mission Statement and Work Plan for your Youth Committee

SOUTH CENTRAL YOUTH COUNCIL

MISSION STATEMENT

To Advocate and Provide for the Empowerment, Involvement, Preparation and Employment of Youth in South Central Minnesota.

GOALS

Goal #1: Empower and Involve Youth

Strategies:

- ♦ Involve and solicit input from youth.
- Promote and support leadership development opportunities for youth.
- ◆ Promote and support opportunities to connect youth with positive role models.

Goal #2: Prepare Youth for Life & Employment

Strategies:

- Provide policy, coordination, planning and oversight of youth employment programs and reward positive performance.
- ◆ Promote and support life & employability skills training.
- Promote and support career exploration and career planning opportunities, especially in high demand/growth occupations.
- ◆ Promote and support basic skill development.
- Promote and support education and training opportunities that lead to a credential and employment.

Goal #3: Expand Partnership

Strategies:

- ♦ Identify gaps and recruit members for the Youth Council.
- Establish linkages with youth development organizations.
- ◆ Develop and implement information/outreach strategies (youth/community).
- Develop and implement communication strategies (program staff, stakeholders).

Include a Current Youth Committee Membership List (see below for sample format). Add additional rows as needed. Indicate "Yes" or "No" in the right-hand column if the Youth Committee member is a voting member of the LWIB.

YOUTH COMMITTEE MEMBER NAME	ORGANIZATION/REPRESENTING (examples: business, education, community-based organizations, youth, parent, etc.)	Full LWDB Member?
Chair: Jon Nowak	pan endy edely	
Phone Number: 651-341-4436	North Central States Regional Council	Yes
E-Mail: jnowak@ncsrcc.org	of Carpenters/Organized Labor	
Member Name: Laura Attenberger		
Phone Number: 507-389-7241	South Central College/Post-Secondary	No
E-Mail: laura.attenberger@southcentral.edu	Education	
Member Name: Heather Anderson		
Phone Number: 507-207-3055	Mankato Area Adult Basic	No
E-Mail: hander1@isd77.org	Education/Education	
Member Name: Valerie Bentdahl		
Phone Number: 507-625-4436	Jones Metal/Business	Yes
E-Mail: vbentdahl@jonesmetalinc.com	·	
Member Name: Leticia Bravo		No
Phone Number: 507-310-8384	MET, Inc./Employment & Training	
E-Mail: waseca@metinc.org	Services	
Member Name: Mikayla Conrath		
Phone Number: 651-823-4360	Job Corps/Youth Services	No
E-Mail: conrath.mikayla@jobcorps.org		
Member Name: Becky Willett		
Phone Number: 507-386-5726	MRCI WorkSource/Youth	No
E-Mail: rwillett@mymrci.org	w/Disabilities	
Member Name: Cody Smeija		
Phone Number: 507-344-2632	DEED/Vocational Rehabilitation Services	No
E-Mail: cody.smieja@state.mn.us	Services	
Member Name: Amanda Mackie		
Phone Number: 507-345-2400	MN Valley Action Council/Community-	Yes
E-Mail: amanda@mnvac.org	Based Organization/Youth Services/Housing	

YOUTH COMMITTEE MEMBER NAME	ORGANIZATION/REPRESENTING (examples: business, education, community-based organizations, youth, parent, etc.)	Full LWDB Member?
Member Name: Jessica Miller		
Phone Number: 507-344-2610	MN DEED/Regional Workforce	No
E-Mail: jessica.miller@state.mn.us	Strategy Consultant	
Member Name: Kim Mueller		
Phone Number: 507-387-1477	ISD #77 Mankato Area/Secondary	No
E-Mail: kmuell@isd77.k12.mn.us	Education	
Member Name: Heather Sellner		
Phone Number: 507-387-3461	ISD #77 Mankato Area/Secondary	No
E-Mail: hselln1@isd77.k12.mn.us	Education	
Member Name: Chelsea Garvin		
Phone Number: 507-327-1952	Life Works/Youth Services	No
E-Mail: cgarvin@lifeworks.org		
Member Name: Nancy Sprengeler		
Phone Number: 507-389-6068	MN State University-Mankato Education Talent	No
E-Mail: nancy.sprengeler@mnsu.edu	Search/Education/Youth Services	
Member Name: Jenna Steckelberg		
Phone Number: 507-385-6853	Rasmussen College/Post-Secondary Education	No
E-Mail: jenna.steckelberg@rasmussen.edu	Education	
Member Name: Nate Warden		
Phone Number: 507-665-4626	Area Adult Learning Cooperative	Yes
E-Mail: nwarden@isd2397.org		
Member Name: Gwenn Wolters		
Phone Number: 507-389-2123	South Central Service	No
E-Mail: gwolters@mnscsc.org	Cooperative/Carl Perkins/Education	
*We are recruiting a new member to represent	probation	

Youth Service Provider Information For PY 2022/SFY 2023

Provide an updated list of all current youth service providers (see below for sample format). The information provided in this chart will be posted on the DEED website. Please be sure that the contact person's name, phone number and e-mail address are entered correctly for each service provider. Add additional rows for additional providers as needed.

Youth Service Provider/Contact	V	VIOA		МҮР		
Name of Service Provider: Minnesota Valley Action Council						
Address: 706 North Victory Drive		Yes	No		Yes	No
City, State, ZIP Mankato, MN 56001	ISY:	Х		Summer ONLY:		Х
Contact Person: Margy Hendrickson Contact Person Phone:	OSY:	Х		Year-Round (incl. summer):	Х	
507-345-2405 Contact Person E-Mail: margy@mnvac.org				Outreach to Schools:	х	
Service Provider Website: www.mnvac.org						

Attachment 1

Workplan: Youth Program Service Delivery Design (Includes WIOA Young Adult and MYP)

IMPORTANT NOTE: The narrative section covers PY 2022 WIOA Young Adult and SFY 2023 for MYP. Please provide an answer after each question. This information becomes a part of both grant agreements with DEED.

 Attach a copy of the most recent Request for Proposal(s) (RFP) issued by the WDA for WIOA Young Adult and the Minnesota Youth Program, as appropriate. If the LWDB has determined there is an insufficient number of eligible youth service providers based on Section 123(b) of WIOA law, please include a copy of appropriate board minutes and/or resolution stating as such.

The South Central Request for Proposal is attached.

Every four years, the South Central WorkForce Council releases a Request for Proposal (RFP) to solicit proposals to provide workforce development services for youth. A Task Force made up of members from the Youth Council and WorkForce Council review the current RFP and they update the information being requested of proposers. A notice is printed in the Fairmont Sentinel, Mankato Free Press, New Ulm Journal and posted on our website. Notices are sent to local education institutions, social service organizations and employment service agencies. Interested parties request copies of the RFP and are invited to a proposer's conference. At the proposer's conference, the RFP is reviewed, interested parties are given an opportunity to ask questions about the RFP, and organizations intending to submit a proposal are required to declare their intent in writing. Proposals that are submitted by the due date are reviewed and rated by the Task Force. Their recommendation for a youth services provider is presented to the Youth Council, WorkForce Council and Joint Powers Board for approval. Minnesota Valley Action Council was selected as our youth services provider in January 2020. This was approved by the Youth Council, the SC WorkForce Council and the Joint Powers Board.

2. Describe outreach and recruitment of:

Spreading the word about available WIOA and MYP services is an important component of our recruitment effort. MVAC will build on its history of our network of established partnerships throughout the nine county area. Below are partial lists of organizations with whom we share a connection.

Education Community:

- School Districts in nine counties
- Alternative Schools
- Adult Basic Education & GED Programs
- Post-secondary institutions
- South Central Service Cooperative
- TRIO & Education Talent Search

Area Service Providers:

- Human & Public Health Services
- Community Corrections
- Lutheran Social Services
- Salvation Army
- Committee Against Domestic Abuse
- Catholic Charities
- Area Homeless Shelters
- Mental Health Agencies
- Foster Care Agencies
- Agencies serving Minority Populations
- Veterans Service Offices
- Worksites
- Goodwill Easter Seals
- Lifeworks

CareerForce Partners including:

- Job Service
- Vocational Rehabilitation Services
- MRCI WorkSource
- South Central Youth Council
- State Services for the Blind
- Life-Work Planning Center
- South Central WorkForce Council

MVAC Internal Programs: Two-hundred staff based locally in each of our nine counties working with multiple programs provide an internal network of referrals. These referrals may come from staff working with:

- Homeless Prevention Programs
- Head Start
- Employment/Training: Dislocated Worker, MFIP, SNAP, WIOA Adult, Senior Programs
- Car Ownership Program
- Energy Assistance Program
- Housing Programs
- Again Thrift Stores

MVAC's outreach and recruitment will also be achieved through word of mouth from past and present youth participants, their parents, worksite staff, and our expanded community network.

MVAC will publicize our programs for all encompassing recruitment through:

- MVAC website
- Use of social media (Facebook account in each county)
- Presentations to area service and educational providers
- Public service announcements via television, radio, and print media
- Brochures, posters, newsletters and flyers
- Announcements on monitors at human services, courthouses, community centers and CareerForce locations
- Online job search sites
- E-mail newsletters
- Booths at area career fairs and postsecondary schools
- Community Resource Fairs

Due to the pandemic, MVAC utilized additional recruitment methods to find eligible youth. MVAC administers the Energy Assistance Program and sent postcards to every household on the program to recruit for eligible youth. MVAC staff followed up with phone calls to Energy Assistance households with youth ages 14 to 24. An electronic young adult interest and referral form was created for youth, school staff, partner staff and community agencies. The interest form includes basic contact information, age, county of residency, at-risk factors and services of interest. Upon completion of the interest form, MVAC staff will reach out to the youth to discuss the program and services

in more detail. We also share information on the program through social media, electronic newsletters to schools and partners, virtual meetings with other organizations and in classrooms through in person and remote presentations.

In addition to the strategies above, informational letters and program applications are distributed to county human service agencies, school principals and counselors, probation, foster care agencies, mental health facilities, psychologists and psychiatrists throughout the nine county area to identify and refer eligible youth.

Staff have delivered flyers and brochures to locations that potential youth applicants may visit including laundromats, community centers, libraries, youth related events, thrift stores, food shelves, food distribution events and curbside job fairs.

Currently success story videos are being developed in collaboration with our Southwest regional partners to feature employment and training programs including youth programs. The videos will be shared on social media, in newsletters and with educational, community and CareerForce partners to promote the services available to assist at risk youth and job seekers.

• Out-of-School Youth ("OSY") Specific Outreach & Recruitment

Outreach and recruitment efforts targeting out-of-school youth include strong partnership with Adult Basic Education in our area including Adult Area Learning Cooperative, Faribault County Adult Basic Education, Mankato Area Adult Education and Southwest Adult Basic Education. Heather Anderson from Mankato Area Adult Basic Education is a member of the Youth Council and coordinates the Diploma Completion Program and College Prep Program. MVAC and ABE have developed a system for referrals to each other through paper and electronic forms. Paper referral forms are either faxed or scanned and emailed securely. The use of electronic referral forms has been a helpful communication tool between agencies and has streamlined the referral process.

MVAC has also developed a strong partnership with The REACH Drop-In Center, which is a gathering place for homeless youth. The REACH Drop-In Center program staff and MVAC collaboration often regarding youth participants and referrals. Once COVID protocols are lifted at the REACH, MVAC staff will return to being present at the center on a regular basis to meet with current program participants and for outreach to other eligible youth that could benefit from the services.

In addition, MVAC provides MFIP Employment Services and performs both roles as youth counselor and employment counselor in five of the nine counties in South Central Minnesota. In the four remaining counties, MVAC staff work closely with the MFIP employment counselors to recruit youth and coordinate employment plans.

• In-School Youth ("ISY") Specific Outreach & Recruitment

South Central provides Outreach to School activities under our Partners in Career Exploration (PICE) Program where interns from the Student Counseling Program at Minnesota State University – Mankato are placed in local school districts to provide career exploration activities to high school juniors and seniors. PICE interns received training from MVAC staff on the youth programs to share with their school districts to assist with outreach and recruitment.

MVAC staff have been working with local school districts through Skills for Success in Education, Employment and Life classroom presentations. Skills for Success presentations include a variety of topics such as: career assessments, career planning & exploration, labor market information, job search, work readiness skills, navigating business culture, post-secondary planning and financial literacy. A virtual option for Skills for Success was added in 2020 which features three videos on Skills, Interviewing and Maintaining Employment. Each video contains advice from four local employers representing the healthcare, manufacturing, construction and agriculture industries. The Skills for Success video series provides additional options for schools during distance and in-person learning. MVAC staff visited over 792 students from 15 schools so far during the 2021-2022 school year. This connection provides career services to high school students and helps identify and recruit eligible youth.

Abby Flantz, Regional Career Coordinator, will conduct additional connections with area high schools and help connect eligible youth to services that MVAC provides for individual students and schools.

South Central received a Twin City United Way Grant to build career pathway programs in manufacturing, healthcare, and IT in high schools. There are 6 high schools participating in the project including: Madelia, Mankato, St. James/Butterfield, Le Sueur-Henderson, St. Peter, and Tri-City United. A primary goal of the project is to expose youth to work based learning opportunities. To build on the momentum of this initiative, South Central WorkForce Council received a Career Pathways Pilot Project (CP3) grant to provide paid work experiences opportunities for students in manufacturing, healthcare and IT career pathway programs at the school districts in this partnership. The CP3 work experience opportunities have been extended to all school districts this past year. Overall this partnership provided a great opportunity to connect with schools and work based learning experiences for youth.

In addition, the South Central Service Cooperative received legislative funding through the Rural Career and Technical Education Consortium Grant to advance career and technical education in the region. The Future Ready CTE funding supported collaborative projects between school districts and employers, provided work based learning certification for CTE instructors and workforce

coordination services. The workforce coordinators serve as a liaison between high schools and the business community for work exploration, job shadowing, internships, and/or work experiences. MVAC is providing the workforce coordination services in the New Ulm school district.

The South Central WorkForce Council and MVAC participates in the Community of Practice developed by the South Central Service Cooperative (Perkins Consortium). This partnership brings together area school counselors and MVAC youth counselors on a regular basis to address the following:

- A key professional development, growth or problem solving topic of interest as determined by the community
- Student support service and partnership opportunities
- Collaboration with the CareerForce System and their provider for youth services, Minnesota Valley Action Council (MVAC)
- Collaboration with Office of Career and College Success including: curriculum, assessment, graduation and programming requirement updates and student options opportunities including regional and Perkins initiatives, postsecondary options, and online and blended learning options including SOCRATES Online advisory work.
- Round table discussion and sharing time

The South Central WorkForce Council provides insight and feedback for the local Carl D. Perkins plan which is a blueprint for local Career and Technical Education services. Heather Gleason, South Central WorkForce Council Executive Director, is part of the Perkins Advisory Board. Our WorkForce Board and Youth council provides input through the Perkin's Comprehensive Local Needs Assessment at board meetings and through electronic surveys.

MVAC has connected with admissions, financial aid, retention, student support services, and TRIO/Upward Bound staff at post-secondary institutions in our area to explain the program and how it can benefit their students. MVAC plans to resume involvement in new student orientation sessions and student open houses at South Central College to share information on the youth program directly with college students that could benefit from additional assistance in completing their post-secondary training. Our outreach also included post-secondary institutions outside of the nine county area that many youth from our area also attend including MN West Community & Technical College, Riverland Community College, and Ridgewater College.

3. Describe eligibility determination process, including the WDA's strategy for use of the "5% window" for all ISY and affected OSY participants whose income exceeds limits (reminder: up to 5% of ISY and OSY participants (who require income eligibility) served by WIOA Young Adult program may be individuals who do not meet the income eligibility requirements, provided they fall within one or more of the categories described in WIOA Sec. 129 (C). See Chapter 2 of the WIOA Youth Administrative Policy.

Eligibility of participants will be documented by securing all supporting documentation including a copy of their social security card, birth certificate, age certificate, driver's license, school ID card, etc. Application information for all applications received will be entered in the Workforce One client data system to assist in the establishment and tracking of youth participants and a working file for each enrolled youth will be maintained. Applications for any youth that are not served due to ineligibility or lack of follow through will be entered and kept on file.

Unfortunately, there will be youth we cannot serve under WIOA due to unmet eligibility requirements. Staff will assess youth for other MVAC programming to meet their needs and/or provide referrals to South Central CareerForce partners, secondary or postsecondary schools, temporary employment agencies, or other service providers.

The 5% window gives us the discretion to serve (up to 5% of individuals enrolled) inschool youth and out-of-school youth who are not income eligible, but face barriers to employment. These barriers are defined by WIOA legislation as basic skills deficient, English language learner, offender, homeless, runaway or foster care youth, pregnant or parenting, disabled youth and requires additional assistance to enter or complete an educational program or to secure or hold employment.

In South Central, the 5% window will be considered when an in-school youth lacks family support (confirmed by a school official and/or professional). In general, in school youth are often living with parents or guardians. For youth that lack family support, they often face additional burdens such as paying for their own housing, transportation, childcare, etc. WIOA services can help youth attain their high school diploma/GED, transition to post-secondary opportunities, complete their education plan and/or secure employment.

4. Identify the WDA's definition of "An individual who requires additional assistance to complete an education program or to secure and hold employment." The definition must be reasonable, quantifiable, and based on evidence that the specific characteristic of the participant identified objectively requires additional assistance. See Chapter 2 of the WIOA Youth Administrative Policy.

The criteria for "An individual who requires additional assistance to complete an education program or to secure and hold employment" for our service area will be at-risk youth as defined by MN State Statute 116L.56. As defined by state statute, these youth have barriers which are indicators they are at-risk (i.e. disability, one or more grade levels behind, offender, chemically dependent, foster child, etc.). These youth need additional assistance to ensure they attain their high school diploma/GED, transition to post-secondary opportunities, complete their education plan and/or secure employment. No more than 5% of WIOA youth enrolled may be eligible based on this criteria.

 Describe the objective assessment process used to identify appropriate services and potential career pathways for young adults. Identify the assessment tools used by the WDA for all in-school and out-of-school participants. MVAC administers a variety of assessments with youth during their participation on the program. MVAC's assessment process is participant-centered and encompasses informational interviews, written tests, and other tools to examine vocational interests and abilities. The result is youth are guided through a series of activities to assist them in making informed decisions about choices which impact their educational and vocational futures.

Assessment Process:

The process begins with a review of the youth's application. Applications provide a significant amount of information including: their family composition, household income, public assistance status, migrant/seasonal farmworker status, the youth's age, race, ethnicity, education status, disability status, and at-risk factors.

The initial assessment is the next step in the process which reviews a youth's educational background, employment history, work readiness skills, and needs in the areas of transportation, child care, health, legal, and housing. Once identified, a youth's strengths, goals, and dreams become the motivators as we continue to work with them to help shape their future.

Staff utilize South Central WorkForce Council's established Youth Competencies system as a building block to provide a road map for our work with the youth. This instrument allows staff to measure the youth's competencies in three major areas: Basic, Work Readiness, and Occupational Skills. It demonstrates where youth have a skill competence and where they need to develop additional skills.

Below is a further explanation of these three components. For each area, there are a series of questions asked. The MVAC employment counselor, in conjunction with the youth, will answer the questions to determine if the youth is competent in each of the goal areas. If they are, this is evident on the assessment and no further goal development is necessary. If they are not, this becomes a focus of our involvement with the youth. The employment counselor designs strategies which will be utilized to assist the youth in becoming competent in the goal areas. As the goals are accomplished, the employment counselor records the date completed.

• Basic Skills: The purpose is to ensure youth have the basic skills necessary for success in the workforce and/or additional training. Competent is defined as reading and math skills at or above the ninth-grade level. For youth below this level staff will develop strategies to increase their basic skills including ESL, Adult Basic Education, Adult Career Pathways programs and college academic support centers. When the youth reaches a ninth grade level or above in each of these areas, they will be determined competent in that area. MVAC coordinates services with Adult Basic Education (ABE); when a youth has TABE tested in ABE this score may be utilized to determine the Basic Skills level rather than retesting.

• Work Readiness Skills: The purpose of work readiness is to ensure that the youth has the critical skills or employability skills found necessary to be successful in employment. If the answer is "no" on any of the work readiness competencies, a work readiness goal will be established.

There are four main areas of focus in this component. They are listed below along with the questions to determine work readiness skills competency. For each area where a youth is not competent, staff will implement strategies to achieve competency in the areas needed.

1. Career Exploration

- **Career Decision:** Has the youth completed an exploration of careers and identified a career interest area to pursue?
- Labor Market Information: Has the youth completed research to ensure a positive job outlook, job growth, and adequate wages to sustain a living wage in the career of their choice?

2. Job Search Techniques:

- **Resumes:** Has the youth completed a resume?
- **Applications/Cover Letter:** Does the youth have the knowledge to complete a job application and a cover letter?
- Interviewing/Follow-up Letter: Has the youth successfully completed an interview and have they written a follow-up letter?

3. Positive Work Habits:

- **Punctuality:** Has the youth proven they can be ready to work on time and work their entire shift?
- **Attendance:** Does the youth work the days and hours as scheduled?
- **Positive Attitude:** Does the youth display a positive, healthy attitude at work and are they friendly and polite with co-workers and customers?
- **Appearance:** Does the youth dress and groom themselves appropriately for the job?
- Interpersonal Relations: Does the youth work effectively with others and contribute productively?
- **Task Completion**: Does the youth consistently complete work and meet quality standards?
- **Maintain employment:** Can the youth maintain employment for at least 90 days?

4. Daily Living Skills:

- **Budgeting/Banking:** Has the youth developed a budget and received instruction in financial fitness?
- **Driver's License/Transportation**: Does the youth have a driver's license and/or know how to utilize public transportation?

- **Community Resources:** Does the youth know how to find services in the community to meet their needs?
- Occupational Skills: The purpose of occupational skills is to ensure youth have the skills to succeed in a specific occupational area related to their interests and abilities as identified in the assessment process. Competent is defined as a youth who has employable, occupational skills in an area related to the interests and abilities of the youth. If a youth does not have an employable occupational skill in an area related to their interests and abilities, an occupational skills goal will be established to address this need. The goal will be measurable and time-limited.

The information gathered from these assessments will be used by the employment counselor and the youth in the development of the Individual Service Strategy (ISS).

Career Assessment Process:

MVAC staff use a variety of career assessment tools throughout service provision. These include the Minnesota Career Interest assessment, school offered career assessment websites, the Career Occupational Preference System (COPSystem), and the Occupational Research Packet.

- The Minnesota Career Interest assessment (MN Careers) is a quick tool where youth select from a list of 42 activities they like. Example, I like to... build things, work outdoors, or dream about starting my own business. A tabulation of their answers provide a career interest profile that can be matched with career areas to narrow down one's focus based on interests.
- Visions, Dreams, and Future Plans helps streamline short-term and long-term goals and what the youth can do to begin working toward their visions for themselves for the type of job, living situation, family, hobbies, and more that they would find valuable for themselves.
- Some school district career exploration tools, such as Naviance or MCIS, offer a view into any career exploration already being done in the high school setting. Depending on the content and items completed, employment counselors may use the results for career exploration.
- The Career Occupational Preference System (COPSystem) Comprehensive Career Guide is used to assess a participant's interests, abilities, and work values. This is used primarily with out-of-school youth to further define their career path and the training required. It does not pinpoint one single career best suited for an individual, however, it divides all jobs into 14 career categories and identifies the strongest areas for the participant.
 - The first section is called the Career Occupational Preference System (COPS) Interest Inventory. Participants must determine their feelings toward the activity by choosing one of the following: like very much, like moderately, dislike moderately, or dislike very much. The results define the types of work the participant is interested in doing. It helps to compare the relative strengths of the participant's interests in activities performed in a variety of occupations.

- The second section is called the Career Ability Placement Survey (CAPS), and its purpose is to provide information regarding abilities to help in career planning.
 It is a series of tests which help participants identify some of their strengths and weaknesses. There are eight skill areas evaluated:
 - <u>Mechanical Reasoning</u> measures how well a person can understand mechanical problems
 - <u>Spatial Relations</u> measures how well a person can visualize or think in three dimensions
 - Verbal Reasoning measures how well a person can reason with words
 - <u>Numerical Ability</u> measures how well a person can reason with and use numbers
 - <u>Language Usage</u> measures how well a person can recognize and use standard English grammar and punctuation
 - Word Knowledge measures how well a person can understand the meaning and precise use of words
 - <u>Perceptual Speed and Accuracy</u> measures how well a person perceives small detail rapidly and accurately
 - <u>Manual Speed and Dexterity</u> measures how well a person can make rapid and accurate hand movements
- The third section is called the Career Orientation Placement and Evaluation Survey (COPES) and identifies what work values are most important to the participant. A value statement is paired with a contrasting statement and participants must choose which statement best describes their values.
- This system provides results in a user friendly manner. Staff interpret the scores of the three components to identify the participant's strengths in abilities, values, and interests in various occupational careers. The results are reviewed with the participant, to validate a career interest for someone or give direction to someone who did not know at what career they would likely be successful. Once suitable career areas are identified, information from the career assessment will be used to begin the examination of demand occupation and training options.
- For participants interested in postsecondary education/training, staff utilize an
 Occupational Research Packet (ORP) to guide the youth in making an informed career
 choice. The COPS system completion and review described above is the initial step to
 the ORP. The next steps include researching the labor market, finding job openings,
 discussion of their career goal, and two informational interviews.
 - The labor market research includes step-by-step instructions for looking at websites such as Department of Employment and Economic Development for occupational employment statistics, occupations in demand, looking at people already in the field of interest, working conditions of interest area, and finally

- education/training needed to achieve goal.
- Finding job openings introduces the youth to Minnesota Works and Indeed websites and how to use them.
- Several questions are answered by youth to start them visualizing themselves in their interest area, as well educational needs to accomplish their career goal.
- Two interviews are requested of each youth, one with someone working in their field of interest and another with someone hiring in their field. There are suggested questions to be asked to gain the insight one needs to learn the various aspects in their area of interest.
- Staff may utilize additional career exploration tools as needed to further guide youth.
 CareerForce partners developed materials focused on non-traditional careers which include labor market information, an interest assessment, and a brochure staff can use for youth as well. Non-traditional careers are also highlighted in the <u>"Know Before You Go"</u> labor market infographics and in the <u>Career Corner newsletters</u>.
- 6. Describe process for developing the Individual Service Strategy (ISS) and use of the Individualized Education Plan (IEP), including provision of wraparound support services. If your WDA/service provider(s) incorporate "Guideposts For Success" with some (or all) of your participants, please discuss when and how it is used.

Following the completion of the above outlined set of assessments, MVAC employment counselors will work with youth to complete their Individual Service Strategy (ISS). The ISS will summarize the results of the assessments, establish employment and education goals, and define a career path. The ISS provides a road map that gives measurable steps and timelines for completion.

The ISS will address the 14 program components which are critical elements in every youth's development. Employment counselors will determine how to best meet the requirements of each element as needed. The components include:

- Tutoring, study skills training, instruction, and evidence-based prevention and recovery strategies that lead to the completion of requirements for a secondary school diploma or recognized postsecondary credential
- Alternative secondary school services or dropout recovery services
- Paid and unpaid work experiences including: summer employment, pre-apprenticeships, internships and job-shadowing, and on-the-job training
- Occupational skills training
- Education offered concurrently with and in the same context as workforce preparation activities and training for a specific occupation or occupational cluster
- Leadership development activities, which may include community service and peercentered activities encouraging responsibility and other positive social and civic behaviors
- Supportive services
- Adult mentoring for a duration of a minimum of 12 months, that may occur during and after program participation

- Follow-up services for a minimum of 12 months after program completion
- Comprehensive guidance and counseling, including drug and alcohol abuse counseling, as well as referrals to counseling, as appropriate to the needs of the individual youth
- Financial literacy education
- Entrepreneurial skills training
- Services that provide labor market and employment information about in-demand industry sectors or occupations in the local area, such as career awareness, career counseling, and career exploration
- Activities to help youth prepare for and transition to postsecondary education and training

The ISS contains the following elements:

- Training and employment goal
- Basic math and reading grade level equivalence
- Objectives and timelines to meet the stated goal
- Career strength areas from written career assessment, also known as, Career Occupational Preference System (COPSystem)
- Supporting labor market information for employment goal
- Support services needed to remove barriers to employment goal success
- Progress, follow up information, referrals, and plan updates
- Job search and placement plan after training is complete or youth is ready to become employed

The ISS is a tool to identify services and resources that youth need to be successful in reaching their goals. The ISS is a working document and is modified as the youth progresses through their plan. Youth meet regularly with MVAC staff to review progress and modify the plan as needed.

MVAC staff coordinate services and resources with multiple organizations. Integrated Resources Teams are developed to increase communication and coordination of services between organizations to support youth in meeting their goals. When a youth has an Individual Education Plans (IEP) it is utilized as a foundation to build on in the development of the Individual Service Strategy (ISS) plan. It will identify specific needs of the participant to develop appropriate and achievable goals for youth, including necessary accommodations.

The development of an individual service strategy encompasses the overall career development of a youth. Several employment counselors in our area completed training through Normandale Community College and became certified as Global Career Development Facilitators (GCDF). The certification demonstrates the mastery of 12 competency areas including: helping skills, diverse populations, ethical & legal issues, consultation, career development models, assessment, labor market information, technology, employability skills, training clients & peers, program management and public relations. A GCDF helps individuals make educational and vocational choices at

various times across their lifespan in ways that expand and improve their opportunities and life satisfaction. MVAC has 4 certified counselors.

Youth counselors also completed Youth Intervention Certification (YIC) through the Youth Intervention Program Association. YIC demonstrates the mastery of 8 core competencies including: youth intervention basics, youth development, communications, ethics, diversity, behavior intervention, at-risk behaviors, and mental health basics. The YIC prepares youth counselors to help youth overcome challenges and thrive.

In addition, youth counselors regularly attend the Minnesota Social Service Association Annual Statewide and Regional Conferences, Adult Career Pathways Networking Day, Southern Minnesota Professional Network and South Central CareerForce Partner Training Days.

7. Describe your strategy for providing integrated experiential learning, work-based learning, and work experience for participants. Discuss to what extent your WDA is adapting these activities due to the ongoing pandemic.

MVAC provides experiential learning, work-based learning, and work experience opportunities year round to all youth with a focus on work readiness skills, academic and occupational learning.

In 2021, across all youth programs, we provided paid work experiences to 120 youth, ages 15-24. Prior to the start of these work experiences, youth receive training on getting and keeping a job, which includes topics such as the application process, interview practice, employers expectations, how to handle various situations at work, and the importance of building a positive work history. At the start of the pandemic, these trainings were offered virtually however since May 2021 in person and virtual options are available. To further encourage a positive work experience, the youth counselor discusses possible worksite opportunities that fit the career interest area of the youth. The youth is informed about impact of the pandemic on interested worksites and the worksite's COVID protocol. Youth select worksites they are interested in and complete interviews. Based on the worksite's feedback, the youth are placed at one of their choices. In addition to being a worksite, worksite supervisors provide youth mentoring in topics such as expectations of employers, career options, and life lessons and choices. In addition to work experiences that focus on developing work readiness skills, we also provide paid internships that focus on a youth's career pathway.

Work experiences and internships provide:

- Skills to get and maintain a job
- Practice interviewing for jobs
- Customer service skill development
- Exposure to career opportunities
- Experience for future employment
- Income for youth

- Hands-on learning strategies that may improve youths' grades, attendance, and graduation achievement
- Awareness of skills and competencies needed to meet employer expectations in the areas of responsibility, respect, and hard work
- Worksite supervisors and youth employment counselors who serve as role models and mentors, while supporting them as they learn concepts or problem-solve issues
- Possible exposure to non-traditional careers and apprenticeship opportunities
- Possible leadership skill development

Work experience, internships, and job shadowing provide youth with hands-on opportunities to develop the following:

- <u>Inquiry:</u> Fostering a curiosity and desire in youth to develop new skills and explore new areas.
- <u>Technology:</u> Exploring and becoming familiar with current technologies, used in job searches or job tasks.
- <u>Science, Engineering, and Math Skills:</u> Practicing vital skills to enhance mastery.
- <u>Decision-Making and Daily Living Skills:</u> Learning important time management skills and practicing decision-making skills.
- <u>Interaction with Others:</u> Working with diverse groups of people and learning how to work together to reach goals.
- <u>Positive Attitudes and Behaviors:</u> Teaching young people about the importance of attitude in the workforce and having the confidence to solve problems.

MVAC educates and encourages youth to pursue educational and employment options in high-growth industries and in-demand occupations, including Healthcare, "STEM" Occupations (Science, Technology, Engineering, and Manufacturing), Information Technology, Construction/Trades and Agriculture. We recruit employers who are able to provide work experience opportunities in high-demand careers. Some examples of recent work experiences include:

Health Care:

- Autumn Grace Memory Care
- Benedictine Living Community
- Bridgewater
- Crystal Seasons
- Center for Specialty Care
- Central Health Care
- Ecumen
- Fairmont Medical Center
- Good Samaritan Center
- Oak Terrace Assisted Living
- Luther Memorial Home
- Mayo Clinic
- New Richland Care Center

Manufacturing:

- Lindsay Windows
- AdMfg, Inc.
- Avery Weigh-Tronix
- Easy Automation
- Kahler Automation
- Henderson Cycle
- Herman Manufacturing
- JW Cabinets
- Navitor
- Zierke Built Manufacturing
- Weiss Milling Inc.

Construction/Trades:

Javen's Electric

- Oak Hills Living Center
- Parkview Care Center
- Sisters of Notre Dame
- Truman Senior Living
- Southview Living Center
- Vista Prairie Monarch Meadows

Information Technology:

- Geeks 2 U
- Q Info Tek
- St. Peter Community Center: Events

Agriculture:

- Fairmont Vet Clinic
- Kohler Farms
- Martin County Implement
- Martin County Soil & Water Conservation
- Wakefield Pork
- Riverside Environmental Learning Center

• Tecta America/Schwickerts

Transportation:

- Abel's Electric Motors
- Erin's Body Shop
- Jerry's Auto Body
- Mankato Motors
- NAPA Auto Parts
- NG Auto Repair
- Waterville Auto
- Key City Bikes
- Riverside Auto

MVAC has targeted work experience opportunities in the private sector. Although we continue to have great success at public and non-profit worksites, there have been greater opportunities for youth to be hired in the private sector after the completion of their work experience.

MVAC has also enhanced internship opportunities for youth. When a youth has successfully completed a work experience and demonstrated that they have the basic work readiness skills to be successful on the job, they have an opportunity to be placed in an internship that directly relates to their career interests.

In light of the COVID 19 pandemic, various strategies have been implemented to adjust youth work experience services. Safety of the youth we serve is a top priority. MVAC staff work closely with the youth and worksite supervisors to discuss and adhere to COVID safety protocol for the worksite and youth program. Protocols and procedures to prevent the spread of COVID 19 are reviewed during the worksite orientations and during worksite visits if any changes have occurred.

The pandemic has also impacted the worksites available. At the onset of the pandemic, we focused employer recruitment for worksites where youth can work outdoors such as agriculture and groundskeeper positions. We also targeted worksites that experienced an increased demand during the pandemic such as food shelves, thrift stores and curbside services. Also, with the increase in remote work there was a great need for assistance with scanning or preparing documents that needed to be mailed to customers and clients. As restrictions lessened, work experience opportunities were still impacted including company restrictions on hosting a youth worker, limited hours, COVID

quarantines and limited work available. For example, a local library has typically been a worksite however due to capacity limit on patrons at library events they do not have an ample supply of work for a youth. MVAC has worked closely with worksites regarding COVID quarantines and exposures and adjusted as needed by offering flexibility to work schedules, modifying job duties and recruiting new worksites. The past two summers, public transportation services were limited so MVAC provided transportation for youth participants in a work experience through the use of Head Start vehicles.

Prior to setting up a work experience, youth that need additional skills to be successful in employment are referred to MVAC's Get Started course. The Get Started course is a virtual four week program focused on preparing youth for the world of work. The Get Started course was developed to adapt to the changing needs of youth and in response to the pandemic. Many of the youth being served lack the necessary work readiness skills to be successful in employment and the Get Started course is the first step in their journey to be a successful employee. Get Started course provides youth and young adults (16-24 years of age) training in communication skills, budgeting, health and wellness, and community exploration, which are fundamentals in being successful in life and employment. Youth learn about the importance of effective workplace communication, how to budget their money, the impacts of health and wellness on employment and local community resources that are available. Youth received a \$50 stipend for each week of completed assignments, earning up to \$200 over the four week course. Youth and their families may be concerned with starting employment during a pandemic and the Get Started course allows an opportunity for youth to continue to build their employability skills. In addition to the topics covered, youth are learning technology skills, dependability, time management skills and building self-confidence through the Get Started course. Over 120 youth participated in the Get Started course with 74 youth successfully completing the course.

8. Describe your strategy for introducing Career Pathways for young adults and process for providing current labor market information on high-growth, in-demand occupations in the region.

MVAC staff spend time working with both in-school and out-of-school youth to explore careers. The Youth Competency System includes a section on career exploration which involves investigating careers and the labor market information that relates to them. Labor market information includes statistics such as the number of jobs in an area, average wages, and the projected outlook. There are a variety of resources staff use to explore the local labor market including DEED Labor Market Tools, Career & Education Explorer, CAREERwise, Occupational Outlook Handbook, Career One Stop, Minnesota Works, Construction Careers website, South Central Demand Occupation Lists and "Know Before You Go" labor market infographics.

The South Central WorkForce Council develops a demand occupation list from a rich set of labor market information, including statistics on current demand and future outlook, coupled with real time input from local employers and job counselors. The demand

occupation list is utilized by employment counselors to assist participants in identifying high growth/high demand occupations in the region.

Information utilized includes:

- Jobs with large numbers of vacancies or indication of labor shortages.
- Jobs projected to grow along with regional industries, providing good future employment opportunities.
- Jobs that support key regional industries or industry clusters.
- Jobs paying higher than average wages or jobs that are part of career pathways that lead to higher wages.
- Education and training requirements of the job.

The top industry sectors in South Central Minnesota are healthcare and manufacturing. In South Central, personal care aides, nursing assistants and registered nurses rank at the top of our demand occupation list. South Central has developed a strong career pathway in the healthcare industry through Adult Career Pathway programming. Adult Career Pathways to Healthcare Careers is a partnership between Adult Basic Education, South Central College and CareerForce to provide preparatory classes to low-skilled adults and youth over 18 that are interested in obtaining a nursing assistant certification as a first step into a career in healthcare.

Students attend preparatory classes and receive instruction from ABE to explore healthcare careers and prepare them for the Nursing Assistant course which includes the nurse assistant and home health aide certification. To adjust to the changing needs of students, the Healthcare preparatory class can be started at any time and is provided in a virtual manner which is a benefit when serving participants from communities throughout the region. Upon successful completion of the preparatory class, students attend the integrated Nursing Assistant course held at South Central College. The course is taught by a South Central College instructor while an ABE instructor provides extra academic supports to the students. In addition, a workforce employment counselor connects with students regularly to provide career counseling, assists students develop a career plan and provides support services to be successful in the classroom. Students then can continue on in their health care career pathway through a variety health care programs offered at South Central College.

Similar to the healthcare model with preparatory and integrated instruction, a career pathway in the manufacturing industry was implemented. Students completed four core manufacturing courses to prepare them for the Manufacturing Skills Standard Council (MSSC) Certified Production Technician assessments resulting in a nationally recognized industry credential. Students earn the Manufacturing Production Certificate which includes courses required for machining, mechatronics and welding programs at South Central College. Construction and Transportation careers are also being implemented into the local adult career pathways programing.

In 2021, we implemented a new career pathway in community interpreter training in

partnership with the ARCH Language Network and the Southwest Minnesota Career Pathway Partnership. The community interpreter preparation course was delivered virtually to young adults and job seekers in the twenty-three counties of Region Five and team taught by instructors and navigators from South Central and Southwest Minnesota. After successful completion of the preparation course, students attended a one-week in person training through the ARCH Language Network. Following the ARCH training, students practiced their oral proficiency skills with their instructor and scheduled an oral proficiency examination to become a certified community interpreter. We plan to offer Community Interpreter courses in 2023.

Students that need to increase their basic skills to be college ready may begin their career pathway journey through the On-Ramp model. The On-Ramp class provides contextualized learning in variety of careers through learning occupational terms while increasing the student's language and basic skills. Students also earn industry related credentials in the On-Ramp class such as NorthStar Digital Literacy, First Aid, CPR, Personal Care Aide and ServSafe Food Handler. Students begin learning where they are at and can start bridge classes when they are college ready.

When a student is college ready and no longer needs the academic support through Adult Basic Education, the Individual Training Pathway (ITP) program provides assistance to continue on in their career pathway. Students in the ITP program will receive support with obtaining a degree, diploma or certificate and employment earning a median wage of \$15 or higher in demand industries including Healthcare, Information Technology, Skilled Trades and Advanced Manufacturing. Another component of the ITP program is experiential learning through internships and work experiences in their career pathway.

In addition, there are several opportunities for in-school youth. Many school districts in the area provide nurse assistant training in their high schools. The training costs are covered by the high school program but the certification testing is not covered so MVAC has assisted with those fees for youth program participants.

Youth also participate in the High STEP Health Science Academy which provides students with health science coursework and work-based learning experiences to prepare them for health science and technology careers. High Step Health Science Academy is offered at 12 local schools in the area. Similar programming was implemented in the SourceCode Information Technology Academy which prepares students for IT careers.

As mentioned earlier, South Central received a Twin City United Way Grant to build career pathway programs in manufacturing, healthcare, and IT in high schools. There are 6 high schools that are participating in the project including: Madelia, Mankato, St. James/Butterfield, Le Sueur-Henderson, St. Peter, and Tri-City United. To build on this initiative, we are partnering with these six local school districts to provide work experience opportunities for students in these career pathways during the school year for a hands on "learn while you earn" experience in the industry.

Our area hosts several opportunities for career exploration in demand occupations. Each year, the Carl Perkins Consortium hosts a Career Navigator Program for over 1,500 ninth graders from area high schools to explore careers and guided pathways toward achieving their goals. Through the Career Navigator Program, students learn about 6 career fields including: (1) Agriculture, Food and Natural Resources; (2) Arts, Communications and Information Systems; (3) Engineering, Manufacturing and Technology; (4) Health Science Technology, (5) Human Services; (6) Business, Management and Administration. Students complete a skills assessment to determine their interests, talents and strengths; explore careers and the skills needed; and develop an education plan for high school and beyond. During the pandemic, the Career Navigator program a created virtual platform which is still a resource students can access today in addition to the in-person event. The virtual Career Navigator website features a keynote speaker, career videos from each of the six career fields, an exhibit hall to learn more about participating employers and a resource page. A Career Navigator reflection activity is available for students to reflect on what they learned. The resource page includes labor market information and local resources including the "Know Before You Go" Infographics, Career Corner Newsletters, Youth Directories and MVAC's Get Started Program. In 2021, the Career Navigator website received the Greater Mankato Growth's Brian Fazio Business Education Partnership Award, which recognizes partnerships that enhance education and business in greater Mankato.

The annual Greater Mankato Career Expo is where over 150 businesses and community volunteers showcase hundreds of career opportunities to over 1,500 area high school sophomores. Rather than a traditional career fair, this event is a highly interactive educational experience. Youth explore careers that align with their skills and interest through hands-on activities and face to face discussions with local experts. They are encouraged to have high achievement in high school and seek higher education and training beyond high school. Youth develop their job skills by increasing their understanding of what employers are looking for and the transferable skills they need for all careers. The event increases awareness to students, teachers, and the community on the career and employment opportunities that exist in our area. The Greater Mankato Career Expo has been replicated in two other communities in our area. The Area Career Exploration (ACE) is held in Fairmont and Career Fair in New Ulm. This year, the Area Career Exploration career committee launched a website that allows students to learn about area business prior to attending the ACE event. The website was replicated based on the Career Navigator website. The ACE website features careers at local business including CareerForce partners, career testimonials for local graduates and resources.

Each year South Central College hosts high school juniors for Career Day which is organized by school counselors in the area where a wide array of professionals give presentations about their career field. Each junior attends four different career sessions of their choosing to gain a better understanding of those careers. The 2022 Career Day event was canceled due to the pandemic but is scheduled to resume in 2023.

Our area hosts several industry specific career exploration events. Minnesota State University-Mankato hosts a three day Scrubs Camp which offers an opportunity for high school students to explore health science professions through engaging hands on activities. Health care science careers that will be featured include alternative health, dentistry, EMT, medical lab, nursing, nutrition/wellness, pharmacology, physical therapy, psychology, surgery, regenerative medicine and more. We are expecting 60 area students to attend the camp this year. The Mankato Scrubs Camp was featured in a documentary about career readiness opportunities for rural Minnesota high school students produced by the Regional Education Laboratory Midwest and Twin Cities Public Television. The documentary can be found here: Ready for the Future: Career Preparation in Rural Communities

Each year, youth participate in the Tour of Manufacturing where local manufacturers opened their doors for tours and provided information on career opportunities at their business. The 2021 Tour of Manufacturing was offered in a hybrid model which included virtual live tours, video content and in person tours. The event was launched in October with over 800 students participating from 15 area schools. For more information visit: www.tourofmanufacturing.com

Mankato hosted a Construct Tomorrow event in November 2021. Construct Tomorrow is an interactive career fair that provides hands on experiences in each of the construction trades to inform students about union apprenticeship opportunities. Over 700 students from 30 schools attended the event. The 2021 Construct Tomorrow event was featured on <u>KEYC TV</u>. Following the event, Trades After Hours was held to promote employment opportunities in union construction trades to job seekers and invite parents to learn about construction trades apprenticeship opportunities. The next Construct Tomorrow event is scheduled for November 16, 2022.

The feedback we receive from school counselors and career and technical education teachers indicates that students enjoy the Construct Tomorrow event and get excited about construction careers but are not clear on their next steps. Construct Tomorrow helps students identify an interest in construction but they still might not know which trade is right for them. A student in 9th through 11th grade that is interested in a construction career, would have to wait years before they could sign up for an apprenticeship. How do we help students hone in on the specific trade that is right for them? And how do we keep students that are interested in construction trades engaged and excited for their future career?

The South Central Construction Trades Boot Camp is a two week interactive camp that will provide hands-on experiences for youth to gain exposure to careers in the constructions trades and learn about union apprenticeship training opportunities in the following trades: laborers, carpenters, millwrights, cement masons, electrician, bricklayers, operating engineers, glaziers and painters. Camp is held at Mankato West High School in the technical education classroom from 9:00 a.m. through 3:00 p.m. Boot Camp was offered in the summer of 2020 and 2021 with a



total of nineteen youth, ages 16-24 participating. Marketing of the South Central Construction Trades Boot Camp was targeted to students of color, females and individuals with a disability.

Students engaged in hands on learning activities each day with the featured trade. A technical education teacher from Mankato Public Schools assisted in organizing and coordinating the activities with each trade, oversight of the classroom, assisting with projects and handling students. Carpenters led students through the process of building a wood bench. Students learned about the Millwright trade by making a small metal tool box. Students utilized paint simulators and set glass windows with Painters and Glaziers. Students wired light switches in partial wall setups under the instruction of the Electricians. The Operators brought heavy equipment so students could experience driving and moving dirt. Cement Masons worked alongside students to lay section of cement. The bricklayers had students set bricks. Lastly, the laborers performed demolition and clean-up of projects from that week. Weaved in with the hand on learning, each featured trade talked with students about their trade including the wages, training, benefits and how to enter the trade through an apprenticeship. The trade representatives that attended camp were training center instructors, business agents and apprenticeship coordinators. On the final day of camp, students tour training centers and participate in a panel discussion with trade representatives to talk more about the process to enter the trades and provides students an opportunity to ask questions. All students were provided a brochure on the Construction Careers website and a contact list of trades represented at Boot Camp. The Construction Trades Boot camp provided youth with an interest in construction the opportunity to explore several trades in depth to decide if it is for them, which trade is the best fit, and outline the steps they need to take to enter the career. During the 2021 Construction Trades Boot Camp, workforce partners from Central Minnesota visited and they plan to implement a similar model in their area. The next South Central Construction Trades Boot Camp is scheduled for June 2022.

The dedication and hard work of this partnership was recognized by the Minnesota Association of Workforce Board. Each year, MAWB recognizes best practices across the state and the South Central Construction Trades Partnership was honored with an award in August 2020.

South Central Construction Trades Boot Camp was featured in multiple media sources and can be found at the following links: <u>Construction Careers Pathway</u>, <u>Fair Contracting</u> Foundation of Minnesota, Mankato Free Press and KEYC.

In Fall 2021, MVAC's hosted the Big Idea's Mobile Learning Lab to provide youth an opportunity to experience in-demand careers in the construction trades and encourage non-traditional careers through virtual reality simulations. What is Big Ideas? Big Ideas is a fully immersive virtual reality system used to introduce a variety of trades. Inside the mobile learning lab, there is 3 classrooms with simulators for welding, industrial painting, and CAT excavator. All youth participants were invited to attend and the event was open to the public. CareerForce partners were encouraged to attend and share the event with youth. Forty individuals



participated in the event and youth not already engaged with the MVAC youth programs were encouraged to apply.

As result of our regional planning efforts, Southwest and South Central Minnesota identified a great need to provide labor market information to students, parents and school counselors to create awareness of career opportunities in high-growth, indemand occupations. We have embarked on a joint effort across Region 5 to distribute labor market infographics that are easy to understand and can be shared on school newsletters, websites, parent emails and social media posts.

The launch of the labor market campaign "Know Before You Go" shared infographics on education and wage range by education level, annual tuition increases, cost of a degree, and demand jobs in the region. The information was sent to school counselors, principals, superintendents and workforce partners in the region. The DEED Labor Market Analysts received requests from other regions to provide the same information. As a result, regional handouts were developed that detail the costs of college, the cost of living for a single person in each region, wage ranges for jobs requiring different levels of education, and a list of occupations in demand sorted by educational requirements. The handout can be found here: Southwest Region Path to Workforce Success.

Region 5 developed industry specific infographics for health care, manufacturing, information technology and agriculture. The infographics feature a variety of occupations in each industry and compare education, important qualities, job description, employment opportunities and work environment. The infographics also feature career pathways that demonstrate demand occupations at every education level. The Rural Career Counseling Coordinators (RC3) across the state have agreed to work on this initiative together by focusing on a few industries and sharing what has been developed. Other industries that have been developed by other areas include business, education, transportation, and construction and have been modified to include local labor market information. The infographics are also available in Spanish.

Studies indicate that parents have a strong influence on youth's career decisions so we launched a social media campaign through Facebook and Instagram to inform youth and parents of demand occupations. Another strategy being used to education youth and their families on demand occupations and career information is the Career Corner newsletter. The newsletter is distributed to school counselors, principals, superintendents and teachers. Schools are encouraged to share the newsletter through emails, school websites, and social media. Industry specific newsletters in manufacturing, construction,





transportation, information technology, healthcare, agriculture, education and business have been shared with schools and CareerForce partners. Career Corner newsletters can be accessed at: http://www.workforcecouncil.org/career-corner-newsletters/

We have received positive comments from schools about the labor market resources to use with students. This information has been incorporated in all career related activities, including Career Navigator, Career Expos, Scrubs Camp, Tour of Manufacturing, Construction Tomorrow, South Central Construction Boot Camp, etc.

- 9. If applicable, attach a copy of the WDA's policy for developing Individual Training Accounts (ITAs) and indicate the date approved by the LWDB/Youth Committee. Also indicate if your WDA intends to pursue a waiver allowing ITAs to be established for inschool youth (ISYs).
 - In-School and Out-of-School Youth that are interested in and appropriate for postsecondary training, will complete the Career Occupational Preference System (COPS System) Comprehensive Career Guide to assess their interest, abilities and values. This assessment will assist youth to define their career path and the training required. Youth will complete an occupational research packet to explore the local labor market including demand occupations and training requirements with the assistance of their youth counselor. If the youth identifies an appropriate career path supported by local labor market information for a training program with a certified training provider and demonstrates the ability to complete the program, the youth would be eligible to utilize an Individual Training Account (ITA). The youth, post-secondary institution and the youth counselor will sign an ITA identifying all resources provided to the youth for their training plans. Payments would be made directly to the post-secondary institution by a voucher. The ITA would cover one school year and would be reviewed on a semester/quarter basis. The ITA would include tuition, books, fees and supplies. Additional details can be found in the WIOA Region #5 Provision of Training Policy attached. This policy has been approved by the South Central and Southwest Boards.
- 10. Describe follow-up strategies (including provision of supportive services) for the WIOA Young Adult program and discuss any policy relating to extending beyond the statutory requirement of offering follow-up for at least 12 months after exit.

All youth receive 12-months of follow up services through contact from their youth counselor upon completion of the WIOA program to provide support and assist with any problem solving that may be needed. At the time of enrollment, staff explain the follow-up services and attain contact information for the youth and at least two others that may know how to reach the youth. The contact with youth occurs at 3, 6, 9, and 12 months post-exit and may happen in a variety of ways including, face-to-face, over the phone, letters, e-mail, texts or social media. The employment counselor gets information about schooling updates, current employment, and assess for any current needs. During follow up, assistance in problem solving, employment retention, career advancement, training opportunities and referrals are provided.

11. Describe the Youth Incentive Policy and attach a copy of the most recent local incentive policy and when it was last approved by your LWIB/Youth Committee. Refer to 2 CFR 200.438 and Chapter 18 "WIOA Youth Cost Matrix" for additional background.

Incentives will be provided for youth who have completed a basic skills, work readiness, or occupational skills goal; or who has obtained a credential. Youth who have achieved a goal, documented on the Youth Employability Goals System (competencies), will receive a \$25 gift certificate for every goal they achieve, up to a maximum of \$100 in gift certificates per year. This policy has been approved by the South Central Youth Council and South Central WorkForce Council.

12. Discuss your policy and practices relating to providing supportive services to participants. (Attach a copy of the most recent WDA's Support Service Policy for Youth)

Support Services are provided to assist youth in removing barriers that hinder their ability to achieve their employment and training goals. Common support services to youth include interview attire, work clothing, safety equipment and tools for work, transportation expenses and driver's training. Support services will be provided based on the youth's needs and referrals to other resources will be made when appropriate. Youth counselors will make every effort to utilize existing community resources and will coordinate the provision of support services with other programs the participant is enrolled in. Youth also have access to the youth directories which provides contacts of available resources in the county and serves as a self-referral guide to meet the youth's needs. These directories are available in print and online. The WIOA Region #5 Support Services Policy is attached and has been approved by the South Central and Southwest Boards.

13. Describe how co-enrollments will be facilitated for youth, including a summary of all funds that are "braided or blended" with participants beyond WIOA Youth Formula Grant funds and MYP funds.

For all funding sources, youth complete one application and the youth counselor determines the appropriate enrollment. Co-enrollments are utilized as needed due to funding, when appropriate. Youth could be co-enrolled in the MN Youth Program, WIOA Youth Program or other specialized youth grants targeting services to youth in foster

care, youth from communities of color, teen parents on MFIP or youth from MFIP households. Youth not in high school may also be co-enrolled in Adult Career Pathway programming.

14. Describe local partnerships serving "opportunity youth" who have significant barriers to employment and/or youth who are under-served and under-represented in the workforce, including (but not limited to):

MVAC will customize their career services as needed to assist youth in meeting their goals. In some cases, this means working with multidisciplinary teams that may consist of school personnel, probation officers, county social workers, mental health, chemical dependency, rehabilitation workers, interpreters, CareerForce partners, community based agencies, youth and the youth's parents or guardians. During these meetings, the team will develop an action plan to support the youth. For example, MVAC will assist youth with a work experience while the school will provide a specialized or modified education plan. A probation officer will ensure the youth is getting to school, work, therapy appointments, and chemical dependency treatment; and parents will be a support system to encourage the youth to continue to make positive choices in their life. An interpreter, whether it is for a non-English speaking individual or a hearing-impaired person, may also be utilized as needed.

Dropouts and potential dropouts

Our ultimate goal for out-of-school youth will be placement and retention in unsubsidized employment at livable wage in high growth, demand occupations as well as the completion of an occupational skills training.

Strategies to help youth meet that goal include:

- Obtain a high school diploma/GED
- Basic Skills: Ensure youth have the basic skills necessary to succeed in education/employment.
- Occupational Skills: Youth to obtain a credential in an occupational skills training.
- Work Readiness Skills: Ensure youth have job seeking and job keeping skills.

These strategies will require the coordination of services with local school districts, GED/ABE programs, college prep programs, post-secondary education and CareerForce partners.

In addition, the Adult Area Learning Cooperative, Faribault County Adult Basic Education, Mankato Area Adult Education and Southwest Adult Basic Education offer the adult diploma program. The Adult Diploma program gives individuals another option to complete their high school equivalency.

Youth will be encouraged and supported to complete their high school diploma or equivalent and attain some type of post-secondary education. A four year college

degree is not for everyone so youth will be informed of other training opportunities such as two year degrees or one year certificates at community and technical colleges, apprenticeships, On-The-Job Training, and occupational licensures or certifications.

For potential high school dropouts, services will be individualized to address their specific needs. As significant barriers are identified, a service strategy is developed to overcome the barrier. Depending on the needs of the youth, the strategy may be more frequent contact for intensive one-on-one services. Often the strategy includes a referral or coordinating other community resources such as Rehabilitation Services, community education (ABE/ESL/GED), Human Services, corrections, Lutheran Social Services, The REACH Drop-In Center, individual/family counseling, CTICs or special school district programs such as individualized tutoring. In some cases it involves working with multidisciplinary teams, or Integrated Resource Teams, to assist youth to meet his or her goals. It has become a regular practice with several key staff in local school districts to provide information on our youth program to students that drop out of high school.

Youth with language and/or cultural barriers to employment

In addition to the work readiness, basic skills (including high school diploma/GED) and occupational skills training that is assessed and addressed, staff will identify barriers that need to be addressed due to language barriers. Modified career interest assessments with pictures of people working introduce careers MINNESOTA VALLEY that a youth might be interested in exploring further. We will provide ACTION COUNCIL Dhammaystir Khibrad Shaqo oo interpreters, as needed, for one on one meetings and workshops. We would coordinate services with local ESL programs and Onramp career pathways program to ensure the youth has the English skills they will need to succeed in education and employment. The youth may also be referred to community programs such as the, Minnesota Council of Hel xirfado | Mushahar Churches, Mankato YWCA, Life Work Planning Center, Motivation Education & Training, Migrant Farmworker Program, etc. The MVAC's

Work experience flyer has been translated into the Somali language targeting outreach to this community.

South Central has provided programming specifically for youth from communities of color through a MN Youth at Work Competitive Grant. Language and cultural barriers can provide special challenges to youth trying to assimilate into the United States culture. This grant engages youth from communities of color and their families in group activities and workshops to assist them make plans for their future and outline the steps needed to be successful while being sensitive to their culture of origin. In 2021, the Youth at Work event was held at the Mankato Makerspace, a membership based non-profit organization that provides the tools and space for individuals to build, create, and curate their unique passions. The makerspace houses woodworking, screen printing, glass blowing, ceramics, and leather working

stations. Youth learned how each Makerspace volunteer found their unique passion and how some volunteers turned this passion into an entrepreneurial opportunity. The message to the youth was the importance of pursing your own passions and how that can turn in to a career or simply something you love to do!

It was equally important to provide cultural awareness to worksite supervisors. The Greater Mankato Diversity Council provides an annual training session to worksite supervisors on cultural awareness and sensitivity. We are planning to offer the next training in collaboration with our regional partner, Southwest Private Industry Council in spring of 2022. Youth are placed at quality worksites that fit their interest and could accommodate their cultural beliefs. For example, there are many cultures that prohibit people from touching pork. In that case, we avoid a worksite that involves contact with pork, work with the employer to assign duties that don't involve contact with pork or develop other worksite accommodations. Another example would be religious faiths that prohibit people from bathing another person. In the healthcare field, that could be a difficult job task to avoid as a nurse assistant. Youth counselors provide thorough career exploration and guidance services so youth are fully prepared for job duties and expectations. In some cases, youth counselors have worked with youth and elders in their community for guidance on acceptable job opportunities and/or received permission to perform certain job related tasks. In addition, youth with language barriers experienced significant growth in their development when they were able to practice the English language on a regular basis in the context of employment. This project was identified as a best practice by the Minnesota Association of Workforce Boards in 2016.

• Youth in foster care and aging out of foster care

MVAC has been providing specialized services to youth in foster care for the past 13 years through the Youth Intervention Program which was funded by the Minnesota Department of Public Safety, Office of Justice Programs. This program serves foster care youth between ages 16-24 with an emphasis on youth transitioning out of foster care. The purpose of the program is to provide career and life skills curriculum to explore, identify and attain positive educational, career and life goals.

An annual event is held each year for youth in foster care to hear motivational speakers, connect youth to others in foster care and promote the development of independent living skills. The 2021 event was held at McGowan's Farm in Mankato, MN. McGowan's Farms provided a unique setting, one of which could be found in an old Western movie, showcasing the simpler things in life and how far we've come with technology and modern amenities. The event provided an opportunity for youth in foster care to gather and engage in an evening filled with games and activities while building positive relationships with others. The activities included aspects of independent thinking, social skills, and teamwork.

Youth counselors work closely with several organizations to identify youth that could

benefit from these services including: Human Services, corrections/probation, foster care agencies, foster parents, mental health professionals and schools. MVAC is connected with Nicollet County Human Services Children's Services team and the Families First Collaborative in Brown County to promote our programming for youth in foster care. We will be reaching out to these teams in other counties in our area.

Homeless youth or runaways

MVAC is the service provider for the Family Homeless Prevention Assistance Program (FHPAP). The goal of the program is to stabilize families or individuals in their current housing unit or re-house without a day of homelessness. The program also assists families or individuals who are homeless find permanent housing and maintain that housing. FHPAP provides case management services and support services to assist with rent, other housing costs, transportation, or education expenses. Youth ages 14-24 are a priority group to receive these services and MVAC partners with Lutheran Social Services Reach Program to deliver FHPAP services to homeless youth.

MVAC has developed and facilitated Homeless Response Teams in each of the nine counties in the region. The Homeless Response Team is facilitated by MVAC staff and includes a variety of members of the community such as police officers, social services, homeless shelter staff, school staff and others. The teams meet on a quarterly basis to discuss homeless issues in the community.

MVAC provides liaison services through the Homework Starts with Home program with Mankato Public Schools. Homework Starts with Home focuses on addressing homelessness and housing instability for school age students and their family. MVAC staff connects with school social workers, counselors, shelters, human services, CareerForce programs and other community services to provide wrap around services to the youth and their family.

In addition, Project Community Connect is a free event that is organized by the Blue Earth County Homeless Response Team each year for people experiencing poverty. The goal of the event is to reduce poverty and homelessness in South Central Minnesota by providing a way for people in need to access services. The event is a "one-stop shop" approach where over 90 organizations will provide needed services in one location to engage people who need the services but don't normally participate or who don't know the services exist. Some of the services offered include legal services, medical/dental services, housing resources, veteran services, financial literacy, free HIV testing, free lunch, haircuts, photographer and ID & birth certificate vouchers. Transportation, interpreters and childcare is available for attendees. Over 900 guests typically attend the event. The 2022 Project Community Connect event is scheduled for April 19.

MVAC coordinates services with Lutheran Social Services homeless youth programs

including the Street Outreach Program, which provides advocacy and community connection and the Reach Drop-In Center, which is a gathering place for homeless youth. The REACH Drop-In Center program staff and MVAC collaborate often regarding youth participants and referrals.

Youth offenders and at-risk of involvement with the juvenile justice system

In addition to the work readiness, basic skills (including high school diploma/GED) and occupational skills training that is assessed and addressed, we will pay particular attention to the barriers that youth face due to their adjudication. We will coordinate their employment plan with their probation plan. We may provide the youth a work experience or internship in their local community or connect them with opportunities in another community if there are reputation issues. Our youth providers will work with youth one-on-one to explore issues that may have caused adjudication and refer them to other community resources as needed such as drug/alcohol, mental health, financial and legal counseling. MVAC will assist adjudicated youth with expunging their criminal record and/or utilization of the Work Opportunity Tax Credit (WOTC) and Minnesota Bonding Program in their job search.

Referrals will be made to the New Leaf Online, which is a tailored job search workshop for job seekers with a criminal record. This workshop combines DEED's Creative Job Search course with special strategies for addressing and overcoming barriers to employment, including how, when and why to disclose your record, addressing concerns from employers, answering tough interview questions, WOTC, Federal Bonding and 'Ban the Box.'

In addition, South Central, Southwest and Southeast Minnesota hosted a professional development day for staff that focused on serving individuals with criminal records. Emily Baxter presented "We Are Criminals" which uses photography and stories to offer an in-depth examination of our current criminal justice system and impact on individuals with a criminal record. Michael Hreha from the MN Department of Corrections presented on the benefits of hiring individuals with a criminal record and his approach to helping individuals connect with potential employers and employment opportunities.

Finally, South Central will be sharing and encouraging employers, MVAC staff and CareerForce partners to attend the April WorkForce Wednesday focusing on Engaging with Minnesota's Second Chance WorkForce. The event will include information from subject matter experts along with an employer panel providing promising practices for hiring and retaining from Minnesota's second chance workforce.

Youth with disabilities

In addition to the work readiness, basic skills (including high school diploma/GED) and occupational skills training that is assessed and addressed, staff will identify barriers that need to be addressed due to disabilities. Staff work closely with special education at high schools in the area. Staff are members of local CTICs. As a core CareerForce partner, MVAC has a close working relationship with Rehabilitation Services and MRCI and coordinates with these agencies as appropriate.

South Central was an implementation site for the Minnesota Disability Employment Initiative (DEI) to serve youth with disabilities. Strong partnerships were developed through this initiative with the following organizations: local school districts, CTICs, MRCI WorkSource, Vocational Rehabilitation Services, State Services for the Blind, State Deaf and Hard of Hearing Services, Social Security Administration, SMILES, Goodwill Easter Seals and PACER.

Although the grant has ended, the key strategic approaches for the DEI Project including Guideposts to Success, Integrated Resources Teams, and Partnerships & Collaborations were proven to be very successful and continued after the grant period. To build on the momentum of the DEI Project, several partners were invited to join the Youth Council to focus on services to people with disabilities under Workforce Innovation and Opportunity Act (WIOA).

To gain a better understanding of the resources that are available for youth participants with disabilities, staff plan to connect with local PACER parent groups and share PACER resources with individuals with disabilities and their families.

MVAC staff utilize the Minnesota State publication "Postsecondary Resource Guide: Successfully Preparing Students with Disabilities for the Postsecondary Environment" which outlines the support services that are available in college compared to the support services they may have received in high school through their Individualized Education Plan (IEP).

South Central is a Limited Use Vendor for Pre-Employment Transition Services with Vocational Rehabilitation Services for youth with disabilities. MVAC staff provide job exploration, post-secondary education options, workplace readiness training and work-based learning experiences through one-on-one or group presentations as authorized by Vocational Rehabilitation Services.

MVAC provides employment services to students at local PAES labs (Practical Assessment Exploration System) locations in Fairmont, Mankato, New Ulm, and Waseca. PAES labs are simulated work environments for students with disabilities to learn work and life skills, proper work behavior, job exploration and assessment. Students from multiple school districts attend PAES lab locations.

South Central College is leading an initiative in partnership with MRCI, SMILES, LifeWorks, Minnesota Valley Action Council and Mankato Public Schools on the

development and implementation of a Uniquely Abled Academy. Uniquely Abled Academy provides specialized training to youth with Autism to become a Computer Numerical Control machinist. South Central College is piloting the Uniquely Abled Academy at the Faribault Campus this summer and plans to offer the program in our area in the summer of 2023.

Lastly, South Central promoted the WorkForce Wednesday on Finding Value in the Untapped Talent Pool: Recruiting and Retaining People with Disabilities to employers and CareerForce partners. This WorkForce Wednesday event included a panel of employers and subject matter experts sharing promising practices to engage, hire, support and retain individuals with disabilities. The WorkForce Wednesday event and Disability Inclusion Bite Sized Learning Modules were shared through social media, newsletters and emails.

Teen parents

In addition to the work readiness, basic skills (including high school diploma/GED) and occupational skills training that is assessed and addressed, staff will identify barriers that need to be addressed due to being a teen parent. Our youth providers will refer and coordinate with other community resources such as county human services, Public Health, Women Infants and Children (WIC), Early Childhood Family Education (ECFE), Head Start, etc.

MVAC provides specialized services to teen parents who are also receiving Minnesota Family Investment Program (MFIP) benefits through the Teen Parent Project that was funded by the Department of Human Services. The Teen Parent Project provides work experiences to teen parents receiving MFIP benefits where they can work an average of 29 hours per week for 12 weeks while meeting their MFIP work participation requirements.

Youth of color and other under-served, under-represented youth populations

South Central provides programming specifically for youth from communities of color through a MN Youth Workforce Development Competitive Grant. In addition to providing work readiness activities, work experiences, information on in-demand occupations and career pathways for youth, this program engages youth and their families, provides cultural awareness to the community, positive role models and leadership opportunities to inspire youth and specialized services for those with disabilities. Because we recognize the strong family connection in communities of color, parents are invited to participate in the initial meetings for program enrollment as well as the group activities. To increase cultural awareness in the community, worksite supervisors participate in cultural awareness training. The program provides positive role models from communities of color that have overcome adversity to demonstrate that it is possible to achieve their dreams. In addition, the YWCA Mankato provides leadership opportunities, such as SURGE,

which is a leadership program for young girls grades 9-12 or the Annual Women's Leadership Conference. Youth with disabilities that are not ready for competitive employment participate in specialized programming to build their employability skills.

South Central also promoted the February Workforce Wednesday on Strategies for Engaging with Minnesota's BIPOC Workforce which featured a panel of employers sharing promising practices. The event was promoted through newsletters, social media and emails to employers and CareerForce Partners. We plan to continue to promote upcoming WorkForce Wednesdays and similar opportunities regarding the BIPOC community including the WorkForce Wednesday in June 2022 on Engaging with Our Immigrant, Refugee, & Asylee Workforce.

South Central WorkForce Council in partnership with Southwest Private Industry Council hosted professional development trainings for staff focusing on diversity and cultural competency in January 2021 through May 2021. Training was provided through the Rochester Diversity Council, which includes a series of three Equity Logic trainings designed specifically for our Region 5 and an opportunity for each staff to take a confidential INTERCULTURAL DEVELOPMENT INVENTORY®. The Intercultural Development Inventory (IDI) assesses intercultural competence—the capability to shift cultural perspective and appropriately adapt behavior to cultural differences and commonalities. Staff met individually with an IDI qualified administrator to review the results of their IDI assessment. South Central is planning to continue the growth and development of staff's intercultural competency by hosting additional diversity and cultural competency trainings in 2022. Our region is also focused on implementing strategies to create welcoming environments and services at CareerForce locations as well as support inclusive employers.

- 15. Describe how the Work Readiness Indicator will be implemented for youth participants and whether this is used for WIOA participants, MYP participants, or both. If the WDA uses a standardized form for measuring and documenting work readiness skills, please attach a copy.
 - Approach to assuring work readiness skill attainment for youth participants

MVAC will address work readiness skills with all youth from the time they apply for our program to the time that they exit our program. Ways in which we will do this include the following:

- Reviewing and providing feedback to the youth on their program application and its thoroughness and neatness.
- Get Started Program to prepare youth for the world of work focusing on communication skills, budgeting, health and wellness, and community exploration.
- Workshops will be conducted which focus on work readiness skills, the initial phone call to employers, greeting the employer including a firm

- handshake and good eye contact, interviewing skills and mock interviews, resume-writing, cover letter, and thank-you letters.
- Completing a pre-assessment and post-assessment of each youth's work readiness skills and working on areas that need improvement.
- Completing a pre-assessment and post-assessment of each youth's employability competencies and working on areas that need improvement.
- Assessing work readiness skills on each monitoring visit to worksites, discussing the feedback with supervisor and youth, and recording it on the monitoring tool.
- Supervisors will evaluate youth's work readiness skills on their timesheet bi-weekly. Staff will use this information to provide guidance to youth.
- Staff will provide recognition for positive work readiness development.
- Approach to assuring that the worksite supervisor evaluates work readiness skills
 of youth participants, including a process for documenting the employer's
 evaluation of the youth participant's work readiness skills.

The worksite monitoring tool includes an evaluation of attendance, punctuality, appearance, taking initiative, quality of work, communication skills, and response to supervision, teamwork, and problem solving/critical thinking. The youth is evaluated by the worksite supervisor. In addition, worksite supervisors evaluate youth performance on attendance, punctuality, communication, cooperation, work quality and quantity on the youth's bi-weekly timesheets. The worksite supervisor's evaluation is documented on the worksite monitoring tool at each visit and the bi-weekly timesheets.

16. If the WDA is planning to provide Outreach to Schools activities as a component of MYP in SFY 2023, please provide an overview and anticipated goals/objectives. See page 7 for additional discussion of OTS activities.

South Central plans to utilize a portion of our MYP allocation for Outreach to Schools activities. In South Central, the Partners In Career Exploration program places interns in local rural school districts to provide one-on-one career exploration and career counseling assistance to high school students.

The interns are first year graduate students in the Student Counseling Program at



Minnesota State University-Mankato. Interns receive training from CareerForce staff, MVAC, Minnesota State University-Mankato, South Central College, and our local labor market analyst who provides them with information on our labor market including high growth/demand occupations in the region. The training includes tours with local businesses so that

interns have hands on exposure to demand occupations.

Interns are placed at local school districts to provide career exploration and career counseling assistance through one-on-one advising and classroom presentations. The intern meets with every high school junior and senior enabling them to reach students that are not proactive about their plans after



high school and would otherwise go unnoticed and fall through the cracks. The interns also provide career exploration activities for younger grade levels so that they can begin to consider their plans after high school. During the 2020-2021 school year, interns developed apprenticeship presentations, created guided career exploration pre-recorded lessons and designed virtual career counseling offices to adapt to the changes with distance and hybrid learning. This school year, interns have been providing in person, individual and group career counseling and exploration activities.

Interns are expected to work one school day per week and receive \$150 monthly stipend to apply toward their expenses. We would assist school districts with the costs of supplies for career exploration, such as, career assessments, career resources for high school career centers and transportation for students including busing costs for field trips, college visits and CareerForce tours.

Skills for Success in Employment, Education & Life services are included in our Outreach to Schools model. MVAC Staff and the Regional Career Coordinator developed an interactive curriculum that covers the following topics.

<u>Job search techniques</u> (1 to 3 sessions)

- Skills/Strengths
- First impressions appearances/handshakes/elevator speech
- Networking (social media)
- Applications/person data records
- Resumes

<u>Interviewing</u> (1 to 2 sessions)

- Interviewing Tips
- Answering common interview questions
- Interview practice (mock interviews)
- Questions to ask in an interview
- Thank you letters

Workplace Skills (Soft Skills) (1 to 3 sessions)

- Communication
- Time management, problem solving, critical thinking & organization skills
- Attendance, different personalities at work, taking feedback, & motivation/attitude

<u>Career Exploration</u> (amount of sessions varies depending on need/interest)

Assessments – Interests, values

- Labor Market Information
- Post-Secondary Options looking at ALL the possibilities!

Financial Literacy (1 to 3 sessions)

- Wants verses needs
- Reality Check
- Budgeting/money management
- Life Happens Game



To respond to the changing needs of school districts during the pandemic, the <u>Skills for Success video series</u> was added to the Skills for Success menu of services. The three-part video series features four local employers providing advice in employability skills, interviewing and maintaining employment. MVAC staff and South Central's Regional Career Coordinator developed lesson plans and materials to accompany the videos. To provide flexibility to the unique needs of each school and classroom the video series can be offered virtually and in person.

Outreach for schools also supports area career exploration events providing students with exposure to a variety careers.

- 17. Describe Youth-Focused Innovations/Best Practices, including (but not limited to):
 - Attach the Shared Vision for Youth Blueprint to identify local interagency partnerships which serve the neediest youth and address the "opportunity gap", "achievement gap", and disparities in the workforce. (See Attachment 4)
 - Private sector internships, on-the-job training, mentoring, job shadowing, preapprenticeship or apprenticeship training.

Our worksites are a fundamental part of our program's success and more so for the youth's success in gaining crucial work readiness skills and training for their future employment. Staff continuously see that youth participants gain skills, but perhaps more importantly, self-confidence through interactions at and feedback from the worksite. We recruit worksites that target the interest areas of youth that will provide a quality work experience.

In the past year, we utilized 131 worksites, 53 were for-profit and 32 were non-profit businesses. We continue to increase the number of for-profit worksites as they have a greater tendency to result in an unsubsidized job. While recruiting worksites we keep in mind finding those in demand based on local and regional labor markets. We find ourselves receiving requests from employers looking for workers. Often times we can turn these conversations into new worksites for youth with the possibility for unsubsidized employment in the future.

Since the summer of 2020, we offered a rotational healthcare work experience

with Benedictine Living Center in St. Peter, which allowed youth exposure to different career options in their interested career path. The St. Peter rotational healthcare work experience is on hold for this summer but we plan to implementing experience again in 2023.

We keep the lines of communication open with the worksites by requesting feedback on the program and the working relationship between MVAC and the worksite. Annually, we deliver certificates of appreciation to each worksite to recognize their contribution to mentoring area youth. Many worksites display their certificates in public locations with pride.

The Martin County Internship Project is a partnership with Martin County Commissioners, Minnesota Valley Action Council and the South Central WorkForce Council. The goal of this project is to expose college age youth to potential career opportunities in Martin County to attract them back to the area after graduation. Last summer, 15 youth were recruited, assessed and matched with for profit and non-profit paid internships. The Martin County Internship

project was recognized by the Association of Minnesota Counties for the 2013 County Achievement Award. Hear some of the feedback interns shared from their summer experience by scanning the QR code and use "thested" as the username:

Scan the QR code with your camera, download the free flipgrid app and watch the interns video summaries come to life.



PHONE INSTRUCTIONS FOR QR CODE:

iPhone: Open the Camera app > Hold your phone so the QR code appears in the viewfinder > Tap the notification to open the QR code.

Android: Press and hold the home button > Point your camera at the QR code > Tap the magnifying glass icon to scan the QR code > Finally, tap the pop-up notification.

Waseca County will be implementing a similar internship program serving 7 youth this summer. Information on this model has been shared with the SWPIC Workforce Board and a workforce development group in Faribault County for possible replication.

An area of focus is to provide information on apprenticeship opportunities specifically for women. Several partners including Adult Basic Education, Department of Employment & Economic Development, Life Work Planning Center, MRCI WorkSource, Minnesota Valley Action Council, South Central College, and South Central WorkForce Council joined efforts to bring awareness to non-traditional careers for women. The group developed several resources including a brochure on non-traditional careers, an assessment to determine if someone is interested in a non-traditional career and steps to take to enter a non-traditional career. Our local labor market analyst developed a list of occupations in the area that are considered non-traditional. The group developed a non-traditional careers page on the South Central WorkForce Council website http://www.workforcecouncil.org/nontradcareers/ where these resources are available along with information on local training opportunities and apprenticeship opportunities. Non-traditional careers are also highlighted in

the Know Before You Go Infographics and Career Corner Newsletters.

As mentioned earlier, South Central hosts a Construct Tomorrow event annually to inform high school students and job seekers about the apprenticeship system of paid-on-the-job training that leads to careers with great pay and benefits.

The South Central Construction Trades Bootcamp is a two week interactive camp that provided hands-on experiences for youth to gain exposure to careers in the constructions trades and learn about union apprenticeship training opportunities. This experience offers youth with an interest in construction the opportunity to explore several trades in depth to decide if it is for them, which trade is the best fit, and outline the steps they need to take to enter the career. We are planning our third Construction Trades Bootcamp for June 2022.

Several local labor representatives participate in panel discussions for school counselors and workforce development staff on a regular basis to share how to connect students and participants to career opportunities in the trades such as Electrician, Carpenters, Plumbers & Pipefitters, Operating Engineers, Millwrights, Laborers, Painters, Elevator Constructors, Cement Masons, Mechanical (heating & cooling) and Bricklayers. By gaining a better understanding of how to access opportunities in skilled trade occupations, we will be better equipped to match appropriate youth with these viable careers.

School counselors, career and technical education instructors and workforce development staff toured training centers in St. Paul including the MN/ND Laborers Training Center, Pipefitters Local 455 Training Center and Ironworkers Local 512 Training Center. This is an annual event that will rotate between St. Paul and Rochester training center facilities.

Pre-Employment Transition Services (Pre-ETS) project, if appropriate.

South Central is a Limited Use Vendor for Pre-Employment Transition Services with Vocational Rehabilitation Services for youth with disabilities. MVAC staff plan to provide job exploration, post-secondary education options, workplace readiness training, and work-based learning experiences through one-on-one or group presentations as authorized by Vocational Rehabilitation Services.

 Strategies implemented during the Disability Employment Initiative including: Integrated Resource Teams (IRTs); expanded collaboration with local partners, including Vocational Rehabilitation Services (VRS); and activities related to the "Guideposts for Success" such as employability skills/work experience, career preparation, leadership development, family engagement, and connecting activities.

In 2013, South Central was selected as an implementation site for the MN DEI

- Project. Several of the key strategic approaches that were implemented were proven to be successful and are still in practice in our youth programming today including the following:
- **IRT meetings** are instrumental in coordinating services and resources with multiple agencies for youth with disabilities. The IRTs have resulted in increased communication and coordination between agencies. This strategy has been helpful for all youth participants.
- Guideposts for Success represent key educational and career development
 interventions that make a positive difference in the lives of youth with
 disabilities. The Guideposts strategy has benefited all youth participants and has
 been included in the youth assessment and Individual Service Strategy for all
 youth programming.
- Partnerships & Coordination MVAC staff developed strong relationships with numerous agencies and organizations in the community. Many agencies and organizations have participated in the IRT meetings and seen the benefits of working together to help youth with disabilities reach their goals. To build on the momentum of the DEI Project, several partners were invited to join the Youth Council to focus on services to people with disabilities under Workforce Innovation and Opportunity Act (WIOA).
- Meetings with Vocational Rehabilitation Services Due to the number of youth jointly being served by VRS and MVAC, staff from both agencies meet on a regular basis to discuss co-enrolled youth, services and resources. Both agencies have a better understanding of what each other does. Appropriate referrals are being made more often and ultimately more youth are being served.
- Community Transition Interagency Committee involvement MVAC staff
 participated in local CTIC meetings and gained a better understanding of the
 services being provided to youth with disabilities through the high school.
 Participation on this committee has also built a better connection to special
 education staff.
- **Relationship with high school special education staff** has resulted in increased referrals. The staff have a better understanding of the services that MVAC can provide to youth with disabilities.
- Awareness of different types of disabilities This project was a tremendous learning experience for staff. In the past, many youth may have been referred to other agencies with disability expertise. The DEI project increased the level of awareness of disabilities including impact in school/work, accommodations, and services/resources that are available to help youth with disabilities achieve their employment and training goals.
- **High expectations for youth with disability** The DEI Project demonstrated repeatedly that youth with disabilities can succeed.
- Access to resources The DEI Project helped staff become more aware of the resources such as assessments, assistive technology, and training to help youth with disabilities. These resources have made it easier for youth to participate and be successful in employment and training activities.

- Resource mapping We continue to collect information on area services and resources for youth with disabilities. This information was incorporated in the Youth Directory of resources in the nine county area that was developed by the Youth Council.
- Strategies for coordinating with after-school and out-of-school time programming.

MVAC strongly encourages youth to participate in after-school or out-of-school time programming. Such programs have been proven to increase academic achievement, keep youth safe, and avoid risky behaviors. Although a work experience is the primary after-school or out-of-school activity, youth are often referred to the following programs: 4-H, Boy Scouts, Girl Scouts, Big Brother/Big Sister mentoring programs, YMCA, YWCA (including SURGE Leadership), and libraries. The Boys and Girls Club provides another great connection to youth programming. Youth are also referred to Connecting Kids, which provides scholarship assistance to help cover the costs of a youth program or activity.

 Connections with MFIP and SNAP partners to assure policy alignment for youth under age 25.

MVAC provides MFIP and SNAP Employment Services and performs both roles as youth counselor and employment counselor in five of the nine counties in South Central Minnesota. In the four remaining counties, MVAC staff work closely with the employment counselors to coordinate services. We were fortunate enough to receive a Support Services Grant that is focused on serving SNAP participants. This initiative will provide more opportunities to partner with our SNAP providers and connect to eligible youth. Youth are a target population under this grant. Twenty-nine percent of the individuals served in Support Services grant have been youth.

- 18. Describe the WDA's approach to making each of the 14 required youth Program Elements available to participants in WIOA. Briefly describe the following for each of the 14 required elements:
 - a. Who provides the service. If another agency (or agencies) provide these services, describe the scope of service(s) provided and how the WDA ensures participants are receiving appropriate service levels. SEE ATTACHMENT 5: WIOA Youth Program 14 Elements Matrix
 - b. If the service is provided by another agency (or agencies), describe how they
 were selected, what kind of MOU exists between the WDA and the provider. SEE
 ATTACHMENT 5: WIOA Youth Program 14 Elements Matrix
 - c. Summarize whether or not WIOA youth funds are used, and/or other funding sources are braided or blended to offset some (or all) of the cost of delivering

that particular service. **SEE ATTACHMENT 5: WIOA Youth Program 14 Elements Matrix**

- d. Summarize how the required program element is delivered to participants and any "best practices" associated with that element. **See narrative below.**
- e. The required 14 WIOA Young Adult Program Elements [P.L 113-128, Sec 129(c)(2) and individually defined and discussed in the final rules at 20 CFR 681.460]:
 - i. Program Element 1: Tutoring, study skills training, instruction and dropout prevention services

Along with connecting youth to area secondary schools, Adult Basic Education Services and post-secondary schools, our staff provide encouragement and guidance which has been proven an effective motivator to youth attending and graduating from high school or obtaining their GED. Staff attend and join school led youth meetings, such as Individualized Education Plan (IEP) meetings, truancy reviews, and behavioral or progress concerns when helpful to youth we serve.

Youth may be referred to other resources in the community to provide tutoring, counseling, and support including Alternative Schools, Day Treatment programs, GED programs, ABE programs, ESL programs, SMILES, academic support centers, smarthinking online tutoring, Adult Career Pathways programs, Rehabilitation Services, and MRCI.

An effective strategy to dropout prevention is academic credit. At the end of every summer, we provide a report to secondary school officials of the number of hours each youth worked and workshops they attended in our program with the request that academic credit be granted to the youth. For 2021, there were 32 youth that attained 41.69 credits. Academic credit allows youth to catch up credits where they are behind and for some youth has helped them graduate from high school.

ii. Program Element 2: Alternative secondary school services or dropout recovery services

Youth who are unable to find success in the traditional high school setting are generally served by an alternative secondary school. MVAC has developed strong relationships with Alternative Schools in the nine counties and make/receive referrals and coordinate services with them. Staff arrange and accompany youth on school tours to help youth connect to the new setting.

One other area of concentration are those clients attending and working on GED, Credit Completion and the Adult Diploma Program through Adult Basic Education. The ABE staff are instrumental in identifying youth for our services and partnering with MVAC to provide the additional educational resources for not only GED students but those needing college preparedness work.

Online school is another alternative secondary school option. MVAC has coordinated with several of the online school providers to offer academic credit for youth who have completed our work experience component. Additionally, encouragement is provided to youth utilizing this resource and quidance when troubleshooting issues.

For youth that drop out of high school, we will work with schools to inform them about the opportunities WIOA can offer these youth in reengaging and obtaining their diploma or GED.

iii. Program Element 3: Paid and unpaid work experience

As described in question 7, MVAC provides employment opportunities year round to all youth with a focus on work readiness skills, academic and occupational learning.

iv. Program Element 4: Occupational skill training

As described in question 5, MVAC assists youth in attending occupational skill training in high growth/high demand occupations. Staff administer career assessments and utilize an occupation research packet to guide youth in making informed choices about their career. We utilize Individual Training Accounts with local training providers such as South Central College, Minnesota State University-Mankato, Ridgewater College, Minnesota West Community and Technical College, Riverland Community College and Rasmussen College.

v. Program Element 5: Education offered concurrently with workforce preparation and training for a specific occupation

As described in Question 8, MVAC encourages youth to explore the opportunities offered by the Adult Career Pathways and Guided Pathways for Success programming.

vi. Program Element 6: Leadership development opportunities

We empower youth to become informed, active, and engaged citizens. Leadership development is an on-going process and it starts by assisting youth to gain self-confidence. Leadership development can be fostered during workshops where youth with more experience welcome new attendees and answers questions from their peers. Many workshop activities are created to allow participants to practice leadership skills through their communication and action. Feedback and encouragement for participation is given by staff who promote a safe environment to practice these skills.

We also encourage leadership opportunities for youth at their work experiences by sharing this goal with worksite supervisors during orientation. We hear examples from worksite supervisors when youth have displayed leadership skills, either in taking on appropriate tasks without being asked or by youth providing directions to other staff.

Youth are invited to participate on the South Central Youth Council in which they represent the youth voice of our program participants. They have the opportunity to present themselves, provide feedback, and respond to questions from Youth Council members. They are serving as youth leaders in their community in this capacity.

We will also connect youth participants to leadership opportunities in the community including the YMCA Teen Leadership Camp, YWCA SURGE program, United Way mentors where youth connect with an adult during their lunch hour at school, and Big Brother/Big Sister mentoring programs.

As the youth counselor gets to know the youth, we can identify their skills and talents to encourage other leadership development opportunities. MVAC believes that leadership is not a position but a way of life and opportunities present themselves on a daily basis that call youth to be leaders. Our goal is help youth see that they can be a leader at school, their work experience and at home by being a good role model and contributing in a positive way.

vii. Program Element 7: Supportive services

MVAC provides support to youth in a variety of ways including: getting to know the youth; identifying and encouraging youth strengths and talents;

challenging youth, celebrating youth achievements; and maintaining rapport with youth.

Financial support is another way we provide support services to youth. Staff work with youth to assist them in meeting their basic needs by connecting them to resources and services in the community. MVAC provides financial support to remove other barriers that hinder the ability for youth to achieve their employment and training goals. As funding allows, we provide financial support for things including an interview outfit, work clothing, safety equipment, tools for work, transportation costs, tuition, books, fees, and driver's training. We support their individual development of effective problem-solving skills to support themselves financially.

As stated above, we utilize other resources available in our communities as needed. A helpful tool in this process is the Youth Directory, designed and produced by the South Central WorkForce Council. It is available for all nine-counties we serve as a pocket-sized directory (available online as well) to provide contacts for resources and providers available in their county, and serves as a self-referral guide to meet the youth's needs.

viii. Program Element 8: Adult mentoring

MVAC youth counselors seek employers who commit to mentoring relationships with youth participants. During the work experience/internship orientation conducted by MVAC staff for worksite supervisors and youth, mentoring is one of the topics emphasized. Staff share what the research shows us about the positive impact a mentoring relationship can make in a youth's life. MVAC provides the supervisors information on areas we encourage them to mentor on. When staff visit a worksite to review progress, they review what has occurred and encourage on-going mentoring. We have witnessed how much a youth can learn from a worksite supervisor. They learn how to be a good employee, a good person, and a good citizen. A quality supervisor challenges them to grow, helps build the youth's self-esteem, and exposes them to a wealth of possibilities. All in all, they provide another building block to the youth's success in the world of work.

Our MVAC employment counselors are strong mentors to youth participants. In partnering with our youth, we become their teachers, advocates, guidance counselors, financial advisors, and provide a positive voice.

MVAC also links youth to structured mentoring programs which exist in our service area such as the Big Brother/Big Sister program and the United Way mentoring program.

Youth are also encouraged to connect with positive adults in their life such as a school counselor, advisor or coach at their school, church or extracurricular activities.

ix. Program Element 9: Follow-up services

As described in question 10, follow up services are provided to youth for a 12 month period.

x. Program Element 10: Comprehensive guidance and counseling

As described in question 5 & 6, MVAC staff provide guidance and referrals on a variety of areas of employment and education. They may face other issues in which we are not qualified to handle, where in we provide referrals to area partners. Some of these include services for chemical dependency, mental health, counseling, health and dental needs, housing partners, and safety concerns.

Minnesota Valley Action Council is a non-profit agency that focuses on families and the resources and skills needed to succeed. MVAC's whole-family mission is to empower families to take an active role in determining their own vision for success with support from MVAC staff. With whole-family services, families move from poverty to self-sufficiency using the skills and resources needed to build confidence and ensure success. Serving participants has been changed from program-specific, not exclusively a Head Start client, or Energy Assistance client, etc. but as an agency participant who receives a holistic approach to all our programs and services.

xi. Program Element 11: Financial literacy education

Through online and written materials, youth receive training on how to handle their money. Youth who participate in a work experience open a savings or checking account for the direct deposit of their paycheck. This often introduces youth to a financial institution, encourages one to save money, and exposes them to online banking.

Understanding the importance of money and how to manage it is an important aspect in financial literacy. We explore resources with the youth about relative costs for them to realize how much it costs to live independently. This highlights the required hourly wage and annual wages it takes to afford to live in this area. Cost of living includes food, housing, health care, transportation, child care, and clothing.

We use material from Bureau of Consumer Financial Protection's Your Money, Your Goals curriculum and Reality Check from the CAREERwise website. Financial literacy instruction is provided through one-on-one meetings, group workshops and the Get Started course. We have had presentations and resources from organizations including Lutheran Social Services, University of Minnesota Extension, Credit Unions, Banks and NovaDebt Solutions. Financial literacy services are individualized for each youth based on their current situation and what they already know.

Referrals to Lutheran Social Services Debt Management program are made when needed to help individuals who have already found themselves in difficult financial situations.

xii. Program Element 12: Entrepreneurial skills training

MVAC connects youth to entrepreneurial training opportunities through referrals to Small Business Development Center at Minnesota State University, Mankato as well as curriculum and services through Junior Achievement at local high schools. Youth counselors also provide entrepreneurial resources to youth including but not limited to the U.S. Small Business Administration's Young Entrepreneurs course. When possible, we will partner with local business owners in the youth's expressed interest area and create a list of questions to help facilitate a conversation between a youth and business owner to explore what it is like to start a business.

xiii. Program Element 13: Services that provide labor market information

As described in question 8, MVAC utilizes a variety of tools to expose youth to labor market information on demand occupations in South Central Minnesota. MVAC staff work individually and in group settings to provide career counseling and share labor market information through employer panels, career interest assessments, occupational research, field trips to local businesses and tours at local colleges.

xiv. Program Element 14: Postsecondary preparation and transition activities

Staff help youth prepare for postsecondary opportunities by assisting the youth in identifying a career path through interest assessments and occupational research. Staff assist youth with the post-secondary enrollment process including application, financial aid/scholarship applications, orientations, class scheduling and advising. Staff attend college events with youth to further explore training opportunities. Appropriate referrals are made to ABE's college prep courses, Adult Career Pathways and student support services. Staff work closely with admissions, financial aid, academic advisors and TRIO programs at local colleges to ensure successful transition and success for youth in post-secondary training.

[Attachment 4]

MINNESOTA BLUEPRINT FOR SHARED VISION FOR YOUTH Interagency Projects Supporting Positive Outcomes for At-Risk Youth

Vision: "By age 25, Minnesota's young people will be ready for the responsibilities and rewards of economic self-sufficiency, healthy family and social relationships, community involvement, stable housing and life-long learning."

MISSION STATEMENT: State and local agencies will collaborate to assure that Minnesota's neediest youth will acquire the talents, skills, and knowledge necessary to ensure their healthy transition to successful adult roles and responsibilities.

Outcomes										
Improve Transition Outcomes for Juvenile Offenders Improve Transition Outcomes for Youth Aging Out of Foster Care		Improve Transition Outcomes for Youth with Disabilities	Prevent and End Homelessness	Reduce High School Dropout Rates						
		Strategies								
MVAC assist adjudicated youth with expunging their criminal record and/or utilization of the Work Opportunity Tax Credit and Minnesota Bonding Program in their job search. Partners include: Probation/Correction, In/Out-Patient Treatment Facilities, Mental Health Professionals and School Counselors/Social Workers.	Youth Intervention Program MVAC has been providing specialized services to youth in foster care through the Youth Intervention Program which was funded by the Minnesota Department of Public Safety, Office of Justice Programs. This program serves foster care youth between ages 16-24 with an emphasis on youth transitioning out of foster care. The purpose of the program is to provide career and life skills curriculum to explore, identify and attain positive educational, career and life goals.	Pre-Employment Transition Services MVAC is a Limited Use Vendor for Pre-Employment Transition Services with Vocational Rehabilitation Services for youth with disabilities. MVAC staff provide job exploration, post-secondary education options, workplace readiness training and work-based learning experiences through one-on-one or group presentations as authorized by Vocational Rehabilitation Services. Partners include: Local School Districts, Community Interagency	Family Homeless Prevention Assistance Program (FHPAP) MVAC provides services to stabilize families or individuals in their current housing unit or re-house without a day of homelessness. The program also assists families or individuals who are homeless find permanent housing and maintain that housing. Youth ages 14-21 are a priority group to receive these services. There is specific funding set aside for this age group as well as additional support services.	MVAC provides programming to inschool youth to encourage them to stay in school and complete their high school diploma or equivalent. The work experience is used as a "carrot" to motivate youth. When students are in school and successfully meeting their requirements, they can participate in work experience. For some youth that are having a negative experience in the classroom setting, a work experience can be an area where they						

		Outcomes		
Improve Transition Outcomes for Juvenile Offenders	Improve Transition Outcomes for Youth Aging Out of Foster Care	Improve Transition Outcomes for Youth with Disabilities	Prevent and End Homelessness	Reduce High School Dropout Rates
		Strategies		
	Partners include: Human Services/Children's Services, Corrections/Probation, Foster Care Agencies, Foster Parents, Mental Health Professionals, and School Counselors/Social Workers.	Transition Committees (CTIC), MRCI WorkSource, Vocational Rehabilitation Services, State Services for the Blind, State Deaf and Hard of Hearing, Social Security Administration, SMILES, Goodwill Easter Seals and PACER. South Central College Uniquely Abled Academy provides specialized training to youth with Autism to become a Computer Numerical Control machinist. South Central College is piloting the Uniquely Abled Academy at the Faribault Campus this summer and plans to offer the program in our area in the summer of 2023. Partners include: MRCI, SMILES, LifeWorks, Minnesota Valley Action Council and Mankato Public Schools	Homework Starts with Home MVAC provides liaison services through the Homework Starts with Home program with Mankato Public Schools. Homework Starts with Home focuses on addressing homelessness and housing instability for school age students and their family. MVAC staff connects with school social workers, counselors, shelters, human services, CareerForce programs and other community services to provide wrap around services to the youth and their family. Homeless Response Teams The Homeless Response Team is facilitated by MVAC staff and includes a variety of members of the community such as police officers, social services, homeless shelter staff, school staff and others. The teams meet on a quarterly basis to discuss homeless issues in the community.	excel. Youth that successfully complete a work experience can earn academic credit. School districts receive a summary of the youth's work preparation and work experience activities and award academic credit ranging from .5 -7 credits. Staff also talk to youth about other options to obtain their high school equivalency through GED and Adult Diploma programs. Skills for Success in Employment, Education and Life services has been a very effective way to reinforce the importance of completing high school. There are topics that cover demand occupations including the education requirements and wages. There are also topics that cover post-secondary planning. MVAC partners with local school district counselors/social worker and

	Outcomes									
Improve Transition Outcomes for Juvenile Offenders	Improve Transition Outcomes for Youth Aging Out of Foster Care	Improve Transition Outcomes for Youth with Disabilities	Prevent and End Homelessness	Reduce High School Dropout Rates						
		Strategies								
			Project Community Connect is a free event that is organized by the Blue Earth County Homeless Response Team each year for people experiencing poverty. The goal of the event is to reduce poverty and homelessness in South Central Minnesota by providing a way for people in need to access services. The event is a "one-stop shop" approach where over 90 organizations will provide needed services in one location to engage people who need the services but don't normally participate or who don't know the services exist. Some of the services offered include legal services, medical/dental services, housing resources, veteran services, financial literacy, free HIV testing, free lunch, haircuts, photographer and ID & birth certificate vouchers. Transportation, interpreters and childcare is available for attendees. Over 900 guests attend the event annually.	Adult Basic Education.						

	Outcomes										
Improve Transition Outcomes for Juvenile Offenders	Improve Transition Outcomes for Youth Aging Out of Foster Care	Improve Transition Outcomes for Youth with Disabilities	Prevent and End Homelessness	Reduce High School Dropout Rates							
		Strategies									
			Lutheran Social Services MVAC also coordinates services with homeless youth programs including the Street Outreach Program, which provides advocacy and community connection and the REACH Drop-In Center, which is a gathering place for homeless youth.								
				-							

WIOA YOUTH PROGRAM: 14 ELEMENTS MATRIX

[ATTACHMENT 5]

18e ELEMENTS	18a Who provides the services	18b Selection Process	18b Selection Type	18c WIOA Youth	18c MN Youth	18c Youth Intervention Program	18c Youth at Work Grant	18c TANF Youth Innovations Project	18c Pre ETS	18c RC3	18d Descriptions and Best Practices
18e. Element 1: Tutoring, study skills training, instruction and dropout prevention services.	Minnesota Valley Action Council and local educational institutions	Youth Committee, South Central WorkForce Council, Partners	Service Provider Agreement; MOU; Referral Form; Individual Service Strategy	X	Х	х	Х	х		х	
18e. Element 2: Alternative secondary school services or drop out recovery services.	Minnesota Valley Action Council, Alternative Learning Programs, Adult Basic Education, South Central Service Cooperative	Youth Committee, South Central WorkForce Council, Partners	Service Provider Agreement; MOU; Referral Form; Individual Service Strategy	Х	Х	x	Х	x		х	narrative above
18e. Element 3: Paid and unpaid work experience.	Minnesota Valley Action Council, local employers and organizations	Youth Committee, South Central WorkForce Council, Partners	Service Provider Agreement; MOU; Work Experience Agreement; Individual Service Strategy	X	Х	х	Х	х	Х		Seen
18e. Element 4: Occupational Skills Training.	Minnesota Valley Action Council, local employers, secondary and post-secondary	Youth Committee, South Central WorkForce Council, Partners	Service Provider Agreement; MOU; Individual Training Account; Individual	X	Х	Х	Х	Х			

	educational institutions		Service Strategy								
18e. Element 5: Education offered concurrently with workforce preparation and training for a specific occupation.	Minnesota Valley Action Council, Adult Career Pathway Partnership	Youth Committee, South Central WorkForce Council, Career Pathway Partnership	Service Provider Agreement; MOU; Individual Service Strategy	х	х	х	x	х			
18e. Element 6: Leadership development opportunities.	Minnesota Valley Action Council, Youth Committee, South Central WorkForce Council, local employers, secondary and post-secondary educational institutions	Youth Committee, South Central WorkForce Council, Partners	Service Provider Agreement; MOU; Individual Service Strategy	x	x	x	x	X	Х	х	See narrative above
18e. Element 7: Supportive Services.	Minnesota Valley Action Council	Youth Committee, South Central WorkForce Council	Service Provider Agreement; MOU; Individual Service Strategy; Vendor Accounts	х	х	х	x	х			See
18e. Element 8: Adult Mentoring.	Minnesota Valley Action Council, Youth Committee, local employers, secondary and post-secondary educational institutions	Youth Committee, South Central WorkForce Council, Partners	Service Provider Agreement; MOU; Work Experience Agreement; Individual Service Strategy	х	x	х	x	x	х	х	

18e. Element 9: Follow-up Services.	Minnesota Valley Action Council	Youth Committee, South Central WorkForce Council	Service Provider Agreement; MOU; Individual Service Strategy; Vendor Accounts	х	Х	х	Х	Х	Х		
18e. Element 10: Comprehensive guidance and counseling.	Minnesota Valley Action Council, Partners, local services providers	Youth Committee, South Central WorkForce Council, Partners	Service Provider Agreement; MOU; Individual Service Strategy	х	Х	х	Х	х	Х	Х	
18e. Element 11: Financial Literacy Education.	Minnesota Valley Action Council, Lutheran Social Services, local financial institutions	Youth Committee, South Central WorkForce Council, Partners	Service Provider Agreement; MOU; Individual Service Strategy	х	Х	х	Х	х	Х	Х	above
18e. Element 12: Entrepreneurial skills training	Minnesota Valley Action Council, Small Business Development Center, Junior Achievement	Youth Committee, South Central WorkForce Council, Partners	Service Provider Agreement; MOU; Individual Service Strategy; Referral Form	x	Х	х	Х	х	Х	Х	See narrative above
18e. Element 13: Services that provide labor market information (LMI).	Minnesota Valley Action Council, Minnesota Department of Employment and Economic Development	Youth Committee, South Central WorkForce Council, Partners	Service Provider Agreement; MOU; Individual Service Strategy	х	Х	х	Х	х	Х	х	
18e. Element 14: Postsecondary preparation and transition activities.	Minnesota Valley Action Council and local educational institutions	Youth Committee, South Central WorkForce Council, Partners	Service Provider Agreement; MOU; Individual Service Strategy	х	Х	х	Х	Х	Х	Х	

WIOA Region 5 (South Central and Southwest)

Policy Letter #1-2020

Effective Date: July 1, 2020

<u>Purpose:</u> To provide a Provision of Training Services for WIOA Adult, Dislocated Workers,

Adult Career Pathways and Youth Programs.

Background: WIOA sec. 134(c)(3)(A) indicates training services may be made available to

employed and unemployed adults and dislocated workers who:

- 1. Service provider determines, after an interview, evaluation, or assessment, and career planning that the participant is:
 - a. Unlikely or unable to obtain or retain employment that leads to economic self-sufficiency or wages comparable to or higher than wages from previous employment through career services;
 - In need of training services to obtain or retain employment leading to economic self-sufficiency or wages comparable to or higher than wages from previous employment;
 - c. Have the skills and qualifications to participate successfully in training service.
- Select a program of training services that is directly linked to the employment opportunities in the local area or the planning region, or in another area to which the individuals are willing to commute or relocate.
- 3. Are unable to obtain grant assistance from other sources to pay the costs of such training.
- 4. If training services are provided through the adult funding stream, are determined eligible in accordance with the State and local priority system in effect for adults.

WIOA Region 5 will also implement the provision of training services policy to participants in training through state funded Dislocated Worker, Adult Career Pathways and Youth programs.

<u>Cites / References:</u> 20 CFR § 680.210

TEGL 19-16

DEED's WIOA Adult & Dislocated Worker Allowable Activities Policy

Policy/Procedure: Provision of Training

The individual must meet eligibility for Adult, Youth, Dislocated Worker or Adult Career Pathways program.

Service providers will determine eligibility based on program guidelines. Eligibility of participants will be documented by securing all supporting documentation. Applicant information will be entered into the Workforce One client data system. WIOA Adults will meet local priority of services as indicated in #4 of this policy.

1. Services provider determines, after an interview, evaluation, or assessment, and career planning that the participant is:

- Unlikely or unable to obtain or retain employment that leads to economic self-sufficiency or wages comparable to or higher than wages from previous employment through career services;
- In need of training services to obtain or retain employment leading to economic self-sufficiency or wages comparable to or higher than wages from previous employment;
- c. Have the skills and qualifications to participate successfully in training service.

1a. & 1b.

Service providers will determine and justify the need for training services through an interview, evaluation or assessment with the participant. Service providers will assess work skills, education, interests, and skills gaps through a comprehensive assessment. The comprehensive assessment will identify strengths, barriers to employment and appropriate referrals. Career counseling services will be provided to address labor market information, demand occupations, work readiness, and participant's strengths and barriers. Providers will review and document the local labor market conditions and labor market trends in addition to information collected through participant interviews, evaluation or assessments to determine 1a & 1b. Documentation in the file will indicate how the customer would be unlikely to obtain or retain employment through career services and/or why the customer requires training services to obtain or retain employment that leads to economic self-sufficiency or wages comparable to or higher than wages from previous employment and how the determination was made through interview, evaluation or assessment.

1c.

Customers that are interested in classroom training, will complete a career assessment to assess their aptitude and interests. This assessment will assist participants in defining their career path and the training required. Counselors will review participant's household budget to determine the feasibility of training, make appropriate referrals and determine potential support services needed to assist the participant in being successful. The participant will make informed choices through reviewing their personal situation, assessments, labor market information and demand occupations. Providers will evaluate the participant's skills and qualifications to successfully complete the training and gain employment in a demand occupation by reviewing the participant's assessments, the participant's individual needs, and labor market information.

2. Select a program of training services that is directly linked to the employment opportunities in the local area or the planning region, or in another area to which the individuals are willing to commute or relocate.

Participants will explore the local labor market including demand occupations, training opportunities and training requirements with the assistance of their counselor. Participants will complete a labor market information review or research packet to assist them in understanding the occupation, wages, demand, cost of training, training program stat dates and length of the training. Labor Market Information in the regional area or an area the individual is willing to commute or relocate to, will be used to support their training request.

Employment Training Provider List (ETPL)

Access to information on training providers and their outcomes is provided by the service provider in order to allow the customer to make an informed choice on the selection of training programs through the Employment Training Provider List (ETPL). Training programs for WIOA and Adult Career Pathways participants must be listed on the ETPL and a copy of the ETPL will be placed in the participant's file. The ETPL can be accessed through DEED's Career and Education Explorer Data Tool.

3. Are unable to obtain grant assistance from other sources to pay the costs of such training.

To ensure WIOA Title I funds are in addition to and do not duplicate those otherwise available, customers are required to provide information about funding they are receiving through other sources such as but not limited to Trade Act, Vocational Rehabilitation Services, Veteran's benefits, PELL and other grants, scholarships or funding assistance. Participants are encouraged to seek these resources if they are potentially eligible. Service providers will review the full cost of participating in the training program including the cost of support services and other appropriate costs. The full cost of participation in the training program, the participant's financial need and grant funding available will be evaluated to determine if the participant requires assistance beyond what is available under other grant assistance. If additional assistance is required, then WIOA fund may be utilized. If the participant identifies an appropriate career path supported by labor market information for a training program with a certified training provider and demonstrates the ability to complete the program, the participant would be eligible to utilize an Individual Training Account (ITA). The participant, post-secondary institution and the counselor will sign an ITA identifying all resources provided to the participant for their training plans. The ITA will prevent duplication of funding. Payments would be made directly to the post-secondary institution by a voucher. The ITA would cover one school year and would be reviewed on a semester/quarter basis. The ITA would include tuition, books, fees and supplies.

4. If training services are provided through the adult funding stream, are determined eligible in accordance with the State and local priority system in effect for adults.

MN DEED's WIOA Adult Eligibility and Priority of Services and Local Policy #3-2018 will be followed to ensure that WIOA Adult's meet priority of service when training services are provided.

Participant File Documentation

Justification for, and continued funding of training must be supported by the following documentation located in the participant file and/or in case notes entered in WorkForce One client database:

- Assessment results should support the selected training or occupation. The assessment must support the need for training including a determination by a case manager that the participant will be unlikely or unable to obtain or retain employment that leads to self-sufficiency or higher wages from previous employment through career services alone; and that the selected program of study will result in employment leading to economic self-sufficiency or wages comparable to or higher than wages from previous employment;
- Labor Market Information supports the availability of employment opportunities available upon completion;
- Documentation the non-traditional training options have been discussed;
- Completed individual employment plan documenting the selected program of study, anticipated and actual start/end dates and training outcomes;
- Documentation of other training grant funding the customer is eligibility for or is receiving;
- Verification of FAFSA application and award status, if applicable.
 Authorization of the ITA and any approved increase or modification;
- Documenting that the training provider is on the Eligible Training Provider List and customer received the Eligible Training Provider list (classroom training only);
- Documentation of the participant's progress and/or grades; and
- Transcripts or copies of credentials received from training.

WIOA Region 5 (South Central and Southwest) Policy Letter #1-2018

Effective Date: September 13, 2017

<u>Last Updated</u>: September 12, 2018 and September 2020

Purpose: To establish a policy for the provision of support services.

Background: The Workforce Innovation and Opportunity Act requires local workforce

development boards to develop policies and procedures addressing the provision of support services, including coordination, any limits on the amount,

and duration of support services.

<u>Policy/Procedure</u>: The local workforce development boards of WIOA Region 5 will permit the

provision of support services for persons actively engaged in WIOA Youth/MYP, WIOA Adult, WIOA Dislocated Worker, State Dislocated Worker services and other state/federal funded programs as appropriate (including Pathways to Prosperity) based on individual needs. A participant must be participating in career services and/or training services to be eligible to receive support

services. <u>Under WIOA</u>, Support Services cannot be provided to a participant as part of follow-up services once they have exited the program, with the exception of the WIOA Youth Program where it is still allowable to provide support services during follow-up. The following conditions will apply to the

provision of support services:

 The program participant is unable to obtain the support service through other resources/programs. Program staff will make every effort to utilize existing community resources and will coordinate the provision of support services with other programs the participant is enrolled in.

- The support service is necessary to enable the individual to participate in WIOA, State Dislocated Worker/MYP activities and other state/federal funded programs as appropriate.
- All recipients of support services will be based on the individual needs of the
 participant identified through a financial analysis and must have their
 support service needs clearly documented in the case file/employment plan.
 The support service must clearly support the participant's employment plan
 and be for a limited period of time. The amount of time will be determined
 by Program staff based on the needs of the participant.
- Whenever practical, payments will be made directly to the vendor.
 Payments will be made directly to the participant only in situations where

- vendor billing is not practical (for example, when reimbursing a participant for an approved expense that has been paid by the participant).
- Support services may not be used to pay fines and penalties.
- The cost of the support service <u>must be reasonable</u> and appropriate documentation must be provided (vendor invoices, receipts, etc.) based on the fiscal procedures of each local workforce development area.

• Support services may include:

- Transportation expenses such as: mass transit fares, mileage for personal automobile (up to .21 per mile), oil, tires, repairs, maintenance, license fees and insurance.
- Child Care expenses to assist the individual to participate in program activities.
- Health Care including preventive and clinical medical treatment.
- Housing or Rental Assistance to assist participant in maintaining or obtaining adequate shelter while they are active in program services.
- Counseling including personal, financial, legal and drug/alcohol counseling during program participation.
- Educational testing.
- Emergency Financial Assistance for subsistence such as food, or other expenses necessary for program participation.
- Emergency Health Insurance for the purchase of health insurance (including Cobra).
- Tools and Clothing to improve job search and interview potential or as needed for employment.
- o Relocation assistance and out-of-area job search for employment.
- Books, fees, tools, clothing and supplies for post-secondary students that are not directly required for training (such as study materials).
 Books, fees, tools, clothing and supplies directly required for training is a training expense.

Any local workforce development board policy guidelines or procedures unique to their local workforce development area are attached as an addendum.

Local Workforce Development Area #7 (South Central) Support Service Policy #1-2017 Addendum

<u>Policy/Procedure</u>: In addition to the regional policy for support services, the South Central

Workforce Development Area also requires:

In general, the guideline for the provision of support services is that the cost must be reasonable and may not exceed \$500 without manager approval. The

provision of support services may exceed this guideline if the need is documented in the case file and the expenditure has manager approval.

Workforce Development Area #7

Policy Letter #1-2021

Effective Date: March 10, 2021

Purpose: The purpose of this policy is to communicate local policy regarding the

expected use of incentives for WIOA-enrolled youth.

Background: The Workforce Innovation and Opportunity Act (WIOA 20 CFR 681.640)

and MN Department of Employment and Economic Development allows for incentives for completion of goals or services. The local program must have written policies and procedures in place governing the award of

incentives.

Policy/Procedure: Incentives will be provided for youth who have completed a basic skills,

work readiness, or occupational skills goal; or who has obtained a

credential. Youth who have achieved a goal, which is documented on the Youth Employability Goals System (competencies) and on WorkForce One, will receive a \$25 gift certificate for every goal they achieve, up to a

maximum of \$100 in gift certificates per year.

Incentives for food or entertainment venues are strictly prohibited, such as

tickets to events, meals, lodging. (WIOA 20 CFR 681.641, 2 CFR

200.438)

Workforce Development Area #7

Policy Letter #2-2021

Effective Date: March 10, 2021

Purpose: The purpose of this policy is to communicate local policy regarding the

use of stipends for state and federal funded youth programming.

Background: The Workforce Innovation and Opportunity Act (WIOA 20 CFR 681.640)

and MN Department of Employment and Economic Development allows

for the use of stipends for participation in activities such as work experience or classroom activities, including work readiness or

employability skills training.

Policy/Procedure: Prior to setting up a work experience, youth that need additional skills to

be successful in employment are referred to MVAC's Get Started Program. The Get Started Program is a virtual four week program focused on preparing youth for the world of work. Get Started provides youth and young adults (16-24 years of age) training in communication skills, budgeting, health and wellness, and community exploration, which are fundamentals in being successful in life and employment. Youth learn about the importance of effective workplace communication, how to budget their money, the impacts of health and wellness on employment and local community resources that are available. Youth received a \$50 stipend for each week of completed assignments, earning up to \$200 over the four week course. Stipends are provided in accordance to state and

federal funding requirements as outlined below:

Youth Fund	Allowable Expense	Budget Category	WF1 Activity	
WIOA Youth	Yes	<u>Direct</u> – for non-training	Work Readiness Activity - for	
		activities such as "Get	non-training activities such as	
		Started"	"Get Started"	
		<u>Training</u> – for training activities such as Coursera	Non-credential Training - for training activities such as	
			Coursera	
MN Youth	Yes	Youth Wages	Work Readiness	
Youth at Work	Yes	Youth Wages	Work Readiness	
TANF Youth	Yes	Youth Wages	Work Readiness	
CP3	Yes	<u>Direct</u> – for non-training	Work Readiness Activity - for	
		activities such as "Get	non-training activities such as	
		Started"	"Get Started"	
		<u>Training</u> – for training	Non-credential Training - for	
		activities such as Coursera	training activities such as	
			Coursera	

Worksite Monitoring

Participant: Worksite:									
Supervisor: Alt Supervisor: Staff:		A	Personal Pe	iperv Itern	evalu risor ate S	atior	1		
Start Date: 200 hour date: 400 hour date:	Supervisor Evaluation of Participant Rating Scale 1 = Performance Improvement Plan Needed 2 = Needs Improvement 3 = Proficient 4 = Exemplary	S A P	A	S A P	S A P	S A P	S A P	S A P	S A P
1. Attendance	Has good attendance, notifies supervisor in advance about any absence								
2. Punctuality	Arrives on time, takes & returns from breaks on time. Calls supervisor prior to being late.								
3. Appearance	Is dressed & groomed appropriately for work, practice appropriate personal hygiene.	S							
4. Taking Initiative	Participates fully in task from beginning to end.								
5. Quality of Work	Gives best effort, evaluates own work, improves work from feedback received. Completes expected work in a timely manner.	1							
6. Communication Skills	Speaks clearly & communicates effectively, verbally & non-verbally, listens attentively & uses appropriate language for work environment.								
7. Response to Supervision	Accepts direction & constructive criticism with a positive attitude & uses information to improve.	ve							
8. Teamwork	Relates positively with co-workers, works productively with individuals & teams, respects diversity.								
9. Problem Solving/ Critical Thinking	Uses sound reasoning. Uses knowledge & information from job to solve workplace problems.								
10. Mentoring	Interacts with supervisor/other adults at worksite to increase their own knowledge & seek guidance in the worksite & in life situations.								
	A. Total Score								
	B. Average Score (Total/10)								
	C. Number of Categories Rated 3 or Greater								
Score at 200 hours	Score at 400 hours (needs to b	ne 30+	for \$0) 50 r	l aise1				

Met Work Readiness? YES NO NO End Date____

A.	Youth employee must have an overall average score that is 3.0
В.	Must be rated proficient in 8 of the 10 categories listed.
Exan	ples of Mentoring between supervisor/alternate supervisor & participant:
	.p. oo oo moneen garan aa parma

Youth Work Experience Evaluation Grading Scale

	Atten	dance	
1: Perf Imp Plan Needed	2: Needs Development	3: Proficient	4: Exemplary
Excessive absences consistently	Below 90% attendance, but participant		100% attendance or missed once with
impact work performance. Addtn'l	seeks out opportunities to make up	notifies supervisor ahead of time prior	valid reason that did occur in first two
training is needed.	missed work.	to absence.	weeks.
training is needed.		tuality	Weeks.
1: Perf Imp Plan Needed	2: Needs Development	3: Proficient	4: Exemplary
Excessive lateness consistently	Inconsistent in arriving to work,	Arrives to work & returns from breaks	Perfect of near perfect in arriving for
impacting work performance. Addtn'l	returning from breaks on time, and	in time with rare exception. If late,	work and returning from breaks on
training is needed.	calling supervisor prior to lateness.	calls supervisor ahead of time.	time. Model for other workers.
training is needed.		Appearance	time. Model for other workers.
1: Perf Imp Plan Needed	2: Needs Development	3: Proficient	4: Exemplary
Has not yet demonstrated appropriate	Inconsistent with appropriate	Dresses appropriately and practices	Consistently in professional
appearance and/or personal hygiene	appearance and/or personal hygiene	hygiene for position and duties with	appearance and hygiene and serves as a role model for other workers.
for position or duties.	for workplace.	rare occasion.	as a role model for other workers.
		Initiative	
1: Perf Imp Plan Needed	2: Needs Development	3: Proficient	4: Exemplary
Reluctant to begin tasks without	Inconsistently begins or remains on	Begins or remains on task until	Consistently begins/remains on task
significant staff intervention. Needs	task. Needs occasional prompting.	completed with rare exception. Works	after completion, initiates interaction
frequent reminders. Addtn'l training is	Often satisfied with bare minimum	independently. Initiates interaction for	for next task. Works independently,
needed.	performance.	next task.	leads others.
		of Work	
1: Perf Imp Plan Needed	2: Needs Development	3: Proficient	4: Exemplary
Has not yet given best effort. Rarely	Uneven work quality. Sometimes	Quality of work meets expectations.	Quality of work often exceeds
evaluates work and utilizes feedback.	evaluates own work and utilizes	Evaluates own work, and utilizes	expectations. Consistently give best
Completes work inconsstently. Adtn'l	feedback, but inconsistent in meeting	employer feedback to improve	effort. Evaluates own work and utilizes
training needed.	quality standards.	performance.	employer feedback.
	Communic	ation Skills	
1: Perf Imp Plan Needed	2: Needs Development	3: Proficient	4: Exemplary
Seldom speaks clearly or listens	Inconsistent in communication	Demonstrates positive oral and non-	Consistently demonstrates postive
attentively. Repeatedly uses	appropriate for work. Inconsistent in	verbal comminucation with rare	oral and non-verbal communication.
inappropriate language for the	effort to speak clearly or listen	exception. Listens attentively and	Speaks clearly and attentively. Can
workplace. Adnt'l training needed.	attentively.	uses langauage appropriate for	present to a group if needed.
		workplace.	
		Supervision	
1: Perf Imp Plan Needed	2: Needs Development	3: Proficient	4: Exemplary
Reluctant to accept feedback and	Inconsistent in accepting direction,	Accepts direction and constructive	Consistently accepts direction and
constructive criticism from supervisor.	feedback, and constructive criticism	criticism with positive attitude with rare	constructive criticism with positive
Responds with poor verbal or non-	from supervisor. Shows potential for	exception. Uses feedback to improve	attitude. Uses feedback to improve
verbal communication. Adnt'l training	improvement.	work performance.	work performance, and provides new
needed.			& useful ideas to employer.
	Team	nwork	
1: Perf Imp Plan Needed	2: Needs Development	3: Proficient	4: Exemplary
Has not yet demonstrated appropriate	Inconsistent in promoting positive	Works well with co-workers, is	Consistently facilitates positive group
group behaviors. Imrpovement	group behaviors amongst co-workers,	respectful, and contributes to group	dynamics. Demonstrates leadership
needed in treating others with respect.		efforts with rare exception. Respects	that plays a significant role in success
Rarely contributes to group efforts.	Shows potential for improvement.	diversity within the workplace.	of group efforts. Promotes larger
Adnt'l training needed.			group unity.
	Problem-Solving	/Critical Thinking	
1: Perf Imp Plan Needed	2: Needs Development	3: Proficient	4: Exemplary
Makes little or effort to use knowledge	Inconsistent in using sound reasoning	Uses sound reasoning, and job	Consistently applies sound reasoning
learned from the job to solve	to solve work problems. Shows	knowledge to sovle workplace	to solve work problems. Identifies
workplace problems.	potential for improvement.	problems. Shows initiative in	potential problems before they can
	potential in improvement.	improving skills.	occur.
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South Central Workforce Development Area #7 South Central Workforce Council

Request for Proposal Workforce Innovation and Opportunity Act Youth Career Development Services

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	G.	Pre-Employment Transition Services https://mn.gov/deed/assets/pre-ets-services_tcm1045-379874.pdf

Section I - Application Information

A. General Introduction

The South Central WorkForce Council and its Youth Council has been given the responsibility of identifying eligible providers to carry out youth career development activities funded under the Workforce Innovation and Opportunity Act (WIOA). This Request for Proposal (RFP) is being issued to solicit proposals for the operation of youth career development programs in the nine county area of Blue Earth, Brown, Faribault, Le Sueur, Martin, Nicollet, Sibley, Waseca, and Watonwan Counties. This Workforce Development Area contracts for all services except administrative services, which includes: accounting, data management, monitoring, policy development and management, planning and marketing. The WorkForce Council will retain 15% of the funds to cover administration and oversight of WIOA. The start date for youth career development programs under the Workforce Innovation and Opportunity Act is April 1, 2020. The end date for all programs is March 31, 2024.

The application instructions and attachments are intended to assist organizations interested in responding to the RFP. The entire application should be reviewed to ensure that all the requirements are understood.

This RFP does not commit the SC WorkForce Council to award a contract or grant, or to reimburse any costs incurred by successful or unsuccessful bidders in the preparation of their proposal.

The SC WorkForce Council will provide limited technical assistance to those preparing a proposal. Assistance will be in the form of a Proposer's Conference to review the Workforce Innovation and Opportunity Act legislation, clarify the instructions and respond to questions. Proposers may contact the WorkForce Council prior to the Proposer's Conference with questions. Verbal instructions or explanations are not binding on the WorkForce Council. No assistance will be provided after the Proposer's Conference.

Applicants must complete all required forms, attachments and assurances.

The awarding of WIOA Youth funds to successful proposers will be contingent upon the satisfactory negotiation of a contract.

B. Funding Authority

The SC WorkForce Council is soliciting proposals for the operation of youth career development programs authorized under the Workforce Innovation and Opportunity Act. An estimated \$300,000 will be available in federal resources *annually* for youth programs in all nine counties. Youth served under this grant will be youth ages 14-24 (see eligibility requirements under section I. E.). A minimum of 75% of the funds must be used to provide services to out-of-school youth and a minimum of 20% of the funds must be spent on work experiences. Final allocations will be based on the actual funds available. Actual fund availability should be known by April, 2020. In addition, successful responders will have access to state resources.

C. Eligible Applicants

Eligible applicants are organizations which have adequate administrative controls and personnel to provide services for the proposed youth programs, achieve the goals and objectives of their proposed program and the conditions of the contract. Eligible applicants may include public organizations/agencies; incorporated, private non-profit and for-profit organizations. Proposers may enter into partnership with other providers to deliver services throughout the nine-county area. Prior experience in working with low income youth is desirable.

D. Timeline

Issue Notice of RFP Availability	October 11, 2019
Deadline to Notify WorkForce Council of Intent to Apply for F	Funds October 21, 2019
Proposer's Conference	2:00 p.m., October 21, 2019
Proposals Due	4:00 p.m., November 18, 2019
Reviewer Ratings Completed	November 25, 2019
Workforce Council & Joint Powers Board Approval Secured.	January, 2020
Contracting Completed	March 31, 2020
Begin Implementation	April 1, 2020

E. Purpose/Program Requirements

The purpose of these funds is to provide career development activities for eligible youth. Proposers must demonstrate the ability to establish integration between the Workforce Innovation and Opportunity Act and a broad range of State and local providers, including a commitment to Minnesota's CareerForce system. The purpose and program requirements of the WIOA Youth Program is summarized below and described in Chapter 2 of the Workforce Innovation and Opportunity Act. The Workforce Innovation and Opportunity Act can be found at https://www.govinfo.gov/content/pkg/PLAW-113publ128/pdf/PLAW-113publ128.pdf

All programs and services must be client driven; <u>NOT</u> program driven. Programs must be geared to the needs of the youth and the economy of the specific counties being served.

Youth Program Design (Section129(c)(1)) must include:

- an objective, individualized assessment of the academic levels, skill levels and service needs of each youth. Assessment should include a review of basic skills, work readiness skills, occupational skills, prior work experience, employability, interests, aptitudes, supportive service needs and developmental needs for the purpose of identifying appropriate services and career pathways for youth. Recent assessments conducted pursuant to another education or training program may be utilized.
- development of Service Strategies for all youth served. The Service Strategy is an
 individual plan that identifies career pathways that include education and employment
 goals, appropriate achievement objectives, and appropriate services for the youth,
 taking into account the assessment results. Recent service strategies developed for
 the youth under another education or training program may be utilized.

- Services that provide:
 - Activities leading to the attainment of a secondary school diploma or recognized equivalent or a recognized postsecondary credential;
 - Preparation for postsecondary educational and training opportunities;
 - Strong linkages between academic and occupational education that lead to the attainment of recognized postsecondary credentials;
 - Preparation for unsubsidized employment opportunities, in appropriate cases; and
 - Effective connections to employers, including small employers, in in-demand industry sectors and occupations of the local and regional labor markets.

Youth Program Elements (Section 129(c)(2)) (provided directly or through referrals to other resources) must include:

- Instruction leading to completion of secondary school or recognized equivalent or a recognized postsecondary credential, including dropout prevention and recovery strategies, tutoring and study skills training, as appropriate;
- Alternative secondary school services, or dropout recovery services, as appropriate;
- Paid and unpaid work experiences with an academic and occupational education component, including summer and year round employment opportunities, preapprenticeship programs, internships and job shadowing, and on-the-job training opportunities, as appropriate;
- Occupational skill training, with priority consideration for training programs that lead to recognized postsecondary credentials aligned with in-demand industry sectors or occupations, as appropriate;
- Education offered concurrently with and in the same context as workforce preparation activities and training for a specific occupation or occupational cluster.
- Services that provide labor market and employment information about in-demand industry sectors or occupations in the local area, such as career awareness, career counseling, and career exploration services;
- Activities that help youth prepare for the transition to post-secondary education and training.
- Financial literacy education;
- Entrepreneurial skills training;
- Leadership development opportunities, which may include community service and peer-centered activities encouraging responsibility and other positive social behaviors, as appropriate;
- Comprehensive guidance and counseling, which may include drug and alcohol abuse counseling and referral, as appropriate;
- Supportive services;
- Adult mentoring for the period of participation and a subsequent period, for a total of not less than 12 months;
- Follow-up services for 12 months after the completion of participation;

The specific services a youth will receive is based upon the youth's objective assessment and individual service strategy.

Eligibility (Section 129 (a)(1)):

To be eligible the youth must be an out-of-school or in-school youth.

- ♦ Out-of-School
 - Not attending any school (as defined under State law);
 - Not younger than age 16 or older than age 24; and
 - One or more of the following:
 - School dropout
 - Within the age of compulsory school attendance, but has not attended school for at least the most recent complete school year calendar quarter
 - Recipient of a secondary school diploma or its recognized equivalent who is low-income and basic skills deficient or an English language learner
 - Subject to the juvenile or adult justice system
 - A homeless individual defined in sec. 41403(6), Violence Against Women Act (42 U.S.C. 14043e–2(6))), a homeless child or youth, a runaway, in foster care or has aged out of the foster care system, a child eligible for assistance under section 477, Social Security Act (42 U.S.C. 677), or in an out-of-home placement
 - Pregnant or parenting
 - o An individual with a disability
 - Low-income individual who requires additional assistance to enter or complete an educational program or to secure or hold employment as defined by MN State Statute 116L.56 https://www.revisor.leg.state.mn.us/statutes/?id=116L.56

♦ In-School

- Attending school
- Not younger than age 14 or older than 21; and
- Low-income; and
- One of more of the following:
 - o Basic skills deficient
 - English language learner
 - An offender
 - A homeless individual defined in sec. 41403(6), Violence Against Women Act (42 U.S.C. 14043e–2(6))), a homeless child or youth, a runaway, in foster care or has aged out of the foster care system, a child eligible for assistance under section 477, Social Security Act (42 U.S.C. 677), or in an out-of-home placement
 - Pregnant or parenting
 - An individual with a disability
 - Requires additional assistance to enter or complete an educational program or to secure or hold employment defined by MN State Statute 116L.56 https://www.revisor.leg.state.mn.us/statutes/?id=116L.56

Outcomes (Section 116)

Services for youth must result in:

- Achieving employment or involved in education/training activities or unsubsidized employment during <u>second</u> quarter after exit from program
- Achieving employment or involved in education/training activities or unsubsidized employment during <u>fourth</u> quarter after exit from program
- Median earnings of participants in unsubsidized employment during second full calendar quarter after exit from program
- Attainment of recognized post-secondary credential (including registered apprenticeship),
 a secondary school diploma or it's recognized equivalent either during program or within
 1 year after program exit. (only counts if individual has obtained/retained employment, or
 are in an education/training program leading to post-secondary credential within I year
 after exit from program)
- Participation during a program year in education/training programs leading to: recognized postsecondary credential or employment and are achieving measurable skill gains toward such a credential or employment
- Primary indicators of effectiveness of programs serving employers

F. South Central Youth Council/WorkForce Council Focus

The goal of our youth programs is to ensure that all youth have basic skills, work readiness skills and occupational skills to be successful in the workplace. Services should focus on career development providing the youth with an awareness of in-demand occupations in high growth industries in south central Minnesota, career pathways to access these occupations, and an identification of area employers who hire these occupations. Training will be provided in demand occupations that have high-growth opportunities.

A minimum of 75% of the youth served must be out-of-school youth and will include strategies to engage disconnected youth to ensure that youth attain a high school diploma or equivalent, have an occupational skill (recognized postsecondary credential) as well as successful placement and retention in employment or education/training activities.

In-school youth services will include drop-out prevention strategies to ensure that youth attain their high school diploma or equivalent or recognized post-secondary credential as well as transition strategies to post-secondary education, employment, military service or apprenticeships.

Youth services should encompass the following goals of the Youth Council:

- Support career exploration opportunities that provides youth with knowledge of demand/STEM occupations.
- Support work experience opportunities that connect youth to local employers & teaches work readiness skills.
- Support community connections through service learning & civic engagement.
- Support all youth achieving a high school diploma, GED or equivalent.
- Support occupational training that leads to a credential.
- Identify service gaps for at-risk youth and leverage resources.

G. Proposal Requirements

- 1) Proposals must be consistent with the Workforce Innovation and Opportunity Act and applicable State and Federal regulations.
- 2) Keep your proposal as concise as possible. Use the format outlined in the RFP. <u>Do</u> not send reports, brochures or similar attachments.
- 3) 100% of the funds made available to proposers are Program dollars and must be spent on allowable program costs. See WIOA Youth Cost Matrix. https://mn.gov/deed/assets/wioa-chapter18 tcm1045-348169.pdf
- 4) These funds may not be used to supplant funds or pay for services that are available through other funding sources. The Youth Council, in its local 2019 WIOA and MYP Youth Programs Plan (http://www.workforcecouncil.org/area-plans/), identified (but not limited to) resources available under each of the program elements.
- 5) Proposers must make services available in all nine counties. Providers are encouraged to enter into partnership with other providers to deliver services.
- 6) If any portion of these funds is to be subcontracted, it must be identified in the proposal. All sub-contracts require SC WorkForce Council approval and must meet State and Federal procurement policies and procedures (available by contacting the WorkForce Council).
- 7) One hard copy of the proposal and one electronic copy of the proposal must be received at the South Central WorkForce Council office no later than 4:00 p.m. on November 18, 2019. Proposals should be addressed to: Youth Council, 706 North Victory Drive, Mankato, MN 56001. The electronic copy should be emailed to: hgleason@workforcecouncil.org.
- 8) Proposals <u>not meeting all the requirements</u>, <u>not conforming to the application format</u> or <u>missing the submission deadline</u>, will be eliminated from funding consideration.
- 9) The SC WorkForce Council retains the right to accept or reject any or all proposals, to negotiate with selected proposers and require revisions to applications as agreed to during negotiations.
- 10) Programs selected for funding must comply with approved client reporting requirements and computer management systems as required by the State.
- 11) Programs selected for funding are required to submit regular reports, including, but not limited to:
 - Service Provider Invoice
 - Final Invoices
 - Other reports required by the SC WorkForce Council, State of MN, and the Department of Labor (DOL)
- 12) Proposals selected for funding are required to comply with State financial management procedures.
- 13) Programs selected for funding are required to comply with SC WorkForce Council monitoring and oversight requirements.
- 14) Programs selected for funding may (based on meeting the federal, state and local performance standards and all other requirements stipulated in the contract) be granted continued funding through Program Year 2023. Continued funding is contingent on performance, continuation of current legislation and availability of funds.
- 15) Proposers selected to deliver services may need to fulfill service commitments to those persons who are currently enrolled and may not have finished their service plan as of March 31, 2020.

H. Evaluation Criteria

Proposals that meet all requirements will be evaluated based upon the following criteria:

1) Identified Need (10 points)

- Is the proposer sufficiently aware of the needs of eligible youth in the area?
- Is the proposer sufficiently aware of the local labor market?
- Has the proposer identified counties where different needs exist and explained why?
- Has the proposer included relevant demographic and/or survey data?

2) Services for Eligible Youth (30 points)

- Is it clear how the proposer will identify and assess eligible youth and develop appropriate Service Strategies?
- Does the proposer describe their career services to help youth overcome barriers?
- Does the proposer describe how they will provide services to meet the differing needs of the counties?
- Does the proposer describe how they will provide comprehensive career counseling services that ensure that youth explore careers, identify a career pathway and develop a career plan?
- Does the proposer describe how they will address work readiness ("soft skills") and retention skills?
- Does the proposer describe how they will address basic skills including math and reading?
- Does the proposer describe how they will provide internship opportunities?
- Does the proposer address how they will provide/facilitate each of the 14 service elements?
- Does the proposer plan to use incentives/bonuses? Does the criteria for incentives appear to be appropriate?
- Does the proposer have other resources that will be coordinate with WIOA resources?
- Is it clear how referrals for individuals who are not enrolled will be facilitated and documented?
- Does the proposer describe how they will assist high school students in selecting a career of interest and postsecondary path for in-demand occupations through HECAP and how it connects to the "World's Best Workforce"?
- Does the proposer describe how they will align career exploration and career counseling services with the Minnesota Career Fields, Clusters and Pathways wheel?
- Does the proposer explain how they will provide the five Pre-Employment Transition Services?
- Do the planned services meet the needs of eligible youth?
- Does the proposer's program design provide:
 - Activities leading to the attainment of a secondary school diploma or recognized equivalent or a recognized postsecondary credential;
 - o Preparation for postsecondary educational and training opportunities;

- Strong linkages between academic and occupational education that lead to the attainment of recognized postsecondary credentials;
- Preparation for unsubsidized employment opportunities, in appropriate cases; and
- Effective connections to employers, including small employers, in indemand industry sectors and occupations of the local and regional labor markets.

3) Performance Outcomes (15 points)

- Are the proposer's performance outcomes reasonable?
- Does the proposer indicate how they plan to achieve the outcomes?
- Based on the services described, can the proposer achieve the outcomes?
- Does the proposer describe how they will ensure the youth wages measure will be met? Are they reasonable?
- Does the proposer describe how customer satisfaction will be achieved and measured?
- Does the proposer describe how they will make continuous improvements to youth services?

4) Commitment to Partnership (15 points)

- Does the proposer have a relationship and commitment to the area's CareerForce System? Does the proposer describe what services will be provided at area CareerForce locations?
- Is it clear that there will be no duplication services?
- Is it clear that Workforce Innovation and Opportunity Act funds will not be used to pay for services covered by other funding sources?

5) Costs (15 points)

- Did the proposer complete all required forms?
- Were the costs submitted in sufficient detail to evaluate reasonableness of the costs?
- Is the cost per participant appropriate? Are the direct client costs versus staff/indirect costs reasonable?
- Does the proposer identify other funds or in-kind resources that will be used to supplement Workforce Innovation and Opportunity Act funds?

6) Operational Capability (15 points)

- Does the staff proposed appear to be sufficient to support the program design?
- Has the proposer demonstrated previous success in operating employment & training programs?
- Has the proposer demonstrated success in serving low income youth?
- Has the proposer documented adequate fiscal administrative capabilities (Form 5)?
- Is the proposer accessible to participants? Can participants easily access services?

Providers currently funded through the SC WorkForce Council are eligible to apply. In addition to the above criteria, the actual performance of these providers will be assessed.

I. Proposal Review Process

All proposals will be evaluated individually and as a group, by a proposal review committee comprised of local elected officials, Youth Council/WorkForce Council members and staff. The committee will rate the proposals and a provider for youth services will be recommended for approval to the Youth Council, the South Central WorkForce Council and the Joint Powers Board for endorsement. All applicants will be notified of the results of the review process. Reviewer ratings and any comments will be provided upon request.

Section II - Grant Application Instructions

The grant application consists of the following sections: Signature Page; Proposal Abstract; Organization Description; Statement of Work; Costs; Outcomes; and Administrative Assurances. The proposal narrative should be concise. Complete each section as follows:

A. Signature Page

Complete the "Project Application Signature Page" (Form 1).

B. Proposal Abstract

Complete the "Proposal Abstract" form (Form 2). The information requested is limited to one side of each page and on the form provided. Instructions are provided on Form 2.2.

C. Organization Description

Describe the organization submitting the proposal, including experience in operating youth employment and training programs and experience providing services to low income youth. Describe your staff, including the number of staff, job descriptions, and background of staff providing youth services. <u>DO NOT send annual reports</u> - summarize their results in the text.

The South Central WorkForce Council desires organizations with staff that have either a State of MN Social Work License or the Global Career Development Facilitator Certification. Please indicate how many staff are currently licensed/certified and how you will ensure staff working with youth participants have this license/certification?

D. Statement of Work

A Program Narrative should be written as described below, and in the format outlined.

1. Need

Describe this Workforce Development Area's local labor market. Identify counties where different needs exist and explain why. Describe the needs of eligible youth. Include relevant demographic and/or survey data. The Need Statement should relate to the services you are providing.

2. Services for Eligible Youth

Summarize the services which you will provide that will enable you to achieve the outcomes you identified in the Proposal Abstract. Please relate your services to your Need Statement and identify for each, as appropriate, the different service strategies you will utilize for in-school and out-of-school, as well as how those strategies differ for year round and summer youth.

a. Describe your methods of outreach and recruitment of eligible youth and documentation of eligibility (age, income and barriers) for the Workforce Innovation and Opportunity Act.

- b. Describe in detail your assessment methods for year round and summer youth. Include how you will assess basic skills, occupational skills, work readiness skills (see Attachment A), prior work experience, employability, interests, aptitudes (including interest & aptitudes for non-traditional jobs), support service needs and developmental needs of each participant. Identify the test(s) and other methods that will be used. How will assessment be administered, and the results documented? How will you coordinate assessment with other education and training programs the youth is involved in?
- c. Describe the methods you will use to develop Individual Service Strategies for year round and summer youth. Describe what the Service Strategies will include and how they are developed based on the assessments. Please be specific and attach a sample copy of the Individual Service Strategy that will be used. How will you make the ISS a motivational tool to drive the youth's career plans?
- d. Describe the career services you will provide/facilitate to help year round and summer youth overcome barriers to achieving their goal(s).
- e. What service strategies will you use to meet the differing needs of counties that were identified in the Needs Statement (D.1.) and the statistics provided through MN KIDS COUNT (Attachment B) and MN Department of Education Report Card (Attachment C)? How will your strategies differ by county?
- f. Describe the comprehensive career counseling services that will be provided to ensure that youth explore careers, identify a career pathway and develop a career plan to attain that occupation.
- g. Employers have indicated that work readiness skills ("soft skills") and critical thinking skills are a major consideration in hiring and retaining employees. Describe in detail how you will address work readiness skills and retention skills for in-school and out-of-school youth. How will those strategies differ for year round and summer youth?
- h. Employers have also indicated that basic skills, including math and reading, are lacking in the current workforce. Describe in detail how you will address basic skills for in-school and out-of-school youth. How will those service strategies differ for year round and summer youth? What creative service strategies will you use to encourage conceptual learning for summer youth when their work experience is limited to a few weeks?
- i. The purpose of a work experience is for youth to gain work readiness skills. Once a youth has successfully attained work readiness skills through a work experience, it is expected that they complete an internship in their career interest area. Describe how you will ensure that youth with work readiness skills will be given internship opportunities in their career interest area.
- j. Describe how you will provide each of the following services and include whether you will provide the service directly or facilitate referrals to other organizations/ agencies serving youth. Include when each of the services are appropriate for youth.

- Instruction leading to completion of secondary school or recognized equivalent or a recognized postsecondary credential, including dropout prevention and recovery strategies, tutoring and study skills training, as appropriate;
- Alternative secondary school services, or dropout recovery services, as appropriate;
- Paid and unpaid work experiences with an academic and occupational education component, including summer and year round employment opportunities, pre-apprenticeship programs, internships and job shadowing, and on-the-job training opportunities, as appropriate;
- Occupational skill training, with priority consideration for training programs that lead to recognized postsecondary credentials aligned with in-demand industry sectors or occupations, as appropriate;
 - In addition, please describe how you will determine the amount of funding available to youth with an Individual Training Account.
- Education offered concurrently with and in the same context as workforce preparation activities and training for a specific occupation or occupational cluster.
- Services that provide labor market and employment information about indemand industry sectors or occupations in the local area, such as career awareness, career counseling, and career exploration services;
- Activities that help youth prepare for the transition to post-secondary education and training.
- Financial literacy education;
- Entrepreneurial skills training;
- Leadership development opportunities, which may include community service, volunteer opportunities and peer-centered activities encouraging responsibility and other positive social behaviors, such as;
 - Exposure to post-secondary education possibilities;
 - o Community and service learning projects:
 - Peer-centered activities, including peer mentoring and tutoring;
 - Training in decision-making, including determining priorities and problem solving;
 - Citizenship training; including life skills training such as parenting or work behavior training; and
 - Other activities that place youth in leadership roles such as serving on a committee like Youth Council.
 - In addition, please explain partnerships that can provide this opportunity for youth.
- Comprehensive guidance and counseling, which may include drug and alcohol abuse counseling and referral, as appropriate;
- Supportive services;
- Adult mentoring for the period of participation and a subsequent period, for a total of not less than 12 months and must:
 - Be a formal relationship between a youth participant and an adult mentor that includes structured activities where the mentor offers guidance, support and encouragement to develop the competence and character of the mentee;

- Include a mentor who is an adult other than the assigned youth case manager; and
- Provide financial education that is age appropriate, timely and provides opportunities to put lessons into practice, such as by access to safe and affordable financial products that enable money management and savings and;
- Implement other approaches to help participants gain the knowledge, skills and confidence to make informed financial decisions that enable them to attain greater financial health and stability by using high quality, age-appropriate, and relevant strategies and channels, including, where possible, timely and customized information, guidance, tools and instruction.
- Follow-up services for 12 months after the completion of participation;
 Follow-up services are critical services provided following a youth's exit from the program that help ensure the youth is successful in employment or education as they progress along their career pathway. Follow-up services may include:
 - Leadership development and supportive services;
 - Regular contact with the youth's employer to address work related problems that arise;
 - Assistance in securing better paying jobs, career pathway development and further education or training;
 - Work-related peer support groups;
 - Adult mentoring and/or;
 - Services necessary to ensure the success of youth in employment or education/training.
- k. Describe how you will ensure that each youth is provided information on the full array of applicable or appropriate services that are available through the local board or other eligible providers or one-stop partners; and referral to appropriate training and educational programs that have the capacity to serve youth either on a sequential or concurrent basis.
- I. If you would like to use incentives or bonuses, please describe. Identify what criteria you would use for incentives/bonuses.
- m. Identify any other resources that will be coordinated with the Workforce Innovation and Opportunity Act to serve area youth.
- n. Describe how you will facilitate and document referrals for youth who are not enrolled for services (Section 129(c)(3)).
- o. Complete the Activity Form (Forms 3 3.3).
- p. Describe how you will assist high school students in selecting a career of interest and a postsecondary path to prepare for a career in-demand occupations through the Higher Education Career Advisor Project (HECAP). How will these services connect to local high schools plans to achieve goals for the "World's Best Workforce"?

- q. Describe how you will align career exploration and career counseling services for high school students with the Minnesota Career Fields, Clusters & Pathways wheel. https://minnstate.edu/system/cte/consortium_resources/documents/POS-Career-Wheel-18x24-poster-2016.pdf
- r. Describe how you will provide the following Pre-Employment Transition Services to students with disabilities 9th grade 21 years of age.

https://mn.gov/deed/assets/pre-ets-services_tcm1045-379874.pdf

- Job Exploration Counseling
- Work Based Learning Experience
- o Post-Secondary Education Counseling
- Workplace Readiness Training
- o Instruction in Self-Advocacy

3. Commitment to Partnership

- Describe in detail your relationship and commitment to the area's CareerForce locations. Describe what services will be provided at area CareerForce locations.
- b. Describe how you propose to coordinate funding sources to ensure that Workforce Innovation and Opportunity Act funds will not duplicate or supplant other sources of funding.

Customer Satisfaction

One of the primary objectives of the CareerForce System is ensuring that customer satisfaction and readily accessible services is achieved. Please describe:

- a. How you will achieve customer satisfaction for youth and employers?
- b. How customers will access your services in each of the nine counties?

5. Continuous Improvement

a. The South Central WorkForce Council/Youth Council desires a proposer with prior experience working with low-income youth. Describe what new or additional strategies you will implement for continuous improvement of your youth services.

E. Cost Materials

Complete the Cost Summary and Budget Narrative using Forms 4, 4.1 and 4.2.

F. Outcomes

1) Describe for each of the performance outcomes identified on page 4, what steps will be taken to ensure you meet these outcomes.

G. Administrative Assurances

Complete the Fiscal Administrative Capabilities Checklist (Form 5).

Workforce Development Area #7 South Central Project Application Signature Page

1.		2
	Applicant	Contact Person
	Address	Telephone Number
	City/State/Zip	Email Address
3.	Start Date: April 1, 2020	End Date:March 31, 2024
4.	Projected Annual Funds Available: \$300,000 (Estima	ate)
5.	Applicant Signature:	
	Application is made for a grant under the Workforce Ir amount of and for the purposes stated herein.	novation and Opportunity Act in the
	Name of Authorized Official	Title
	Signature	Date

Project Application Signature Page Instructions

<u>Item</u>

- 1. Enter the name and address of the organization submitting the proposal.
- 2. Enter the name, telephone number and email address of a person to contact regarding questions on this proposal.
- 3. Start and End dates are provided.
- 4. Projected funds available are provided.
- 5. Enter the identifying information and signature of the person who has the authority to enter into a contract for the project.

Workforce Development Area #7 South Central Proposal Abstract

1.	Workforce Innov	ovation and Opportunity Act Youth Career Development Services	
2.	Applicant Name	e	

4.	Cos	st Summary		
	Ave	erage Cost Per In-School Youth		-
		% Direct Client Costs		-
		% Staff/Indirect Costs		-
	Ave	erage Cost Per Out-of-School Youth		_
		% Direct Client Costs		-
		% Staff/Indirect Costs		-
5.	Pro	ogram Outcomes		
	A.	Total Participants	Out of School	In School
	В.	% Entering Employment or Educatio during second quarter	n/Training	
	C.	% Entering Employment or Educatio during fourth quarter	n/Training	
	D.	Median earnings of youth in unsubsi during second quarter	dized employment	
	E.	% Attaining a recognized credential relating to achievement of a secondary diploma (or equivalent) or an occupational skill.		

Form 2.1

Proposal Abstract Instructions

Bidder must submit an abstract limited to the form provided.

- 1. The program this abstract form is for has been completed for you.
- 2. Applicant Name: Enter the name of the organization submitting the proposal.
- 3. <u>Summary of Needs & Services:</u> Summarize the need(s) based on information in the program narrative and the services you plan to provide to address those needs limited to the space provided.
- 4. <u>Cost Summary:</u> Identify the average cost per in-school youth and identify what percentage will be spent on: Direct Client Costs (i.e. youth wages, training, and support services) and Staff/Indirect Costs (i.e. staff, facility and indirect costs). Identify the average cost per out-of-school youth and identify what percentage will be spent on: Direct Client Costs (i.e. youth wages, training, and support services) and Staff/Indirect Costs (i.e. staff, facility and indirect costs).

5. Program Outcomes:

- A. Enter the total number of in-school and out-of-school youth to be served annually.
- B. Enter the % of youth you expect will be employed or involved in education/training activities during the second quarter after program completion.
- C. Enter the % of youth you expect will be employed or involved in education/training activities during fourth quarter after program completion.
- D. Enter the median earnings of participants in unsubsidized employment during second full calendar quarter after exit from program.
- E. Enter the % of youth you anticipate will attain a recognized credential (i.e. diploma, GED, post-secondary diploma or credential).

WORKFORCE INNOVATION AND OPPORTUNITY ACT: Youth Career Development Programs IN-SCHOOL

Activities and Services Chart

Below is a list of allowable activities and services for Youth Programs. Please complete the chart. You do not need to utilize all activities. Complete only those lines where you will be providing that Activity/Service (See Attachment D for definitions).

Activity/Service	Youth Age Group Served	% of Youth Served	Average Direct Client Costs	Avg. # of Staff Hours per Youth	Avg. Staff Cost Per Hour	Avg. Cost Per Youth Per Activity
Alternative Secondary School Services						
Apprenticeship						
Basic Skills Training						
Career Counseling						
Classroom Training						
Community Involvement & Leadership Development						
Credential Attained without Training						
Entrepreneurial Training						
Financial Literacy Education						
Labor Market/In Demand Employment Info						
Mentoring						
Non-Credentialed Training						
Occupational Skills Training						

Activity/Service	Youth Age Group Served	% of Youth Served	Average Direct Client Costs	Avg. # of Staff Hours per Youth	Avg. Staff Cost Per Hour	Avg. Cost Per Youth Per Activity
On-the-Job Training						
Partnering						
School-to-Work Transition						
Secondary School Classes						
Staff Assisted Assessment						
Staff Assisted Job Placement						
Staff Assisted Job Search in Area						
Staff Assisted Job Search Out of Area						
Study Skills Training/Tutoring						
Transition to Post-Secondary						
Work Experience						
Work Readiness Skills Training						

WORKFORCE INNOVATION AND OPPORTUNITY ACT: Youth Career Development Programs OUT-OF-SCHOOL

Activities and Services Chart

Below is a list of allowable activities and services for Youth Programs. Please complete the chart. You do not need to utilize all activities. Complete only those lines where you will be providing that Activity/Service (See Attachment D for definitions).

Activity/Service	Youth Age Group Served	% of Youth Served	Average Direct Client Costs	Avg. # of Staff Hours per Youth	Avg. Staff Cost Per Hour	Avg. Cost Per Youth Per Activity
Alternative Secondary School Services						
Apprenticeship						
Basic Skills Training						
Career Counseling						
Classroom Training						
Community Involvement & Leadership Development						
Credential Attained without Training						
Entrepreneurial Training						
Financial Literacy Education						
Labor Market/In Demand Employment Info						
Mentoring						

Activity/Service	Youth Age Group Served	% of Youth Served	Average Direct Client Costs	Avg. # of Staff Hours per Youth	Avg. Staff Cost Per Hour	Avg. Cost Per Youth Per Activity
Non-Credentialed Training						
Occupational Skills Training						
On-the-Job Training						
Partnering						
School-to-Work Transition						
Secondary School Classes						
Staff Assisted Assessment						
Staff Assisted Job Placement						
Staff Assisted Job Search in Area						
Staff Assisted Job Search Out of Area						
Study Skills Training/Tutoring						
Transition to Post-Secondary						
Work Experience						
Work Readiness Skills Training						

WORKFORCE INNOVATION AND OPPORTUNITY ACT YOUTH CAREER DEVELOPMENT SERVICES COST SUMMARY

Program Dollars

Total Direct Costs:	
In-School Youth Work Experience Wage/Fringe Out-of-School Youth Work Experience Wage/Fringe	
In-School Youth Training Services Out-of-School Youth Training Services	
In-School Youth Support Out-of-School Youth Support	
In-School Youth Other Services Out-of-School Other Services	
Total Staff/Indirect Costs:	
In-School Youth Work Experience Staff Costs: Salary/Fringe –Supervisor Salary/Fringe –Case Manager Salary/Fringe –Support Staff	
Out-of-School Youth Work Experience Staff Costs: Salary/Fringe –Supervisor Salary/Fringe –Case Manager Salary/Fringe –Support Staff	
In-School Youth Staff Costs: Salary/Fringe –Supervisor Salary/Fringe –Case Manager Salary/Fringe –Support Staff Indirect Costs (Non-Salary)	
Out-of-School Youth Staff Costs: Salary/Fringe –Supervisor Salary/Fringe –Case Manager Salary/Fringe –Support Staff Indirect Costs (Non-Salary)	
In-School Youth Other Services Out-of-School Other Services	
TOTAL	

WORKFORCE INNOVATION AND OPPORTUNITY ACT YOUTH CAREER DEVELOPMENT SERVICES BUDGET NARRATIVE – Direct Costs

Please provide a detailed description of what is included under each amount listed on the Cost Summary (Form 4) and how you calculated the amounts.

Program Dollars
Direct Costs:
In-School Youth Work Experience Wage/Fringe
Out-of-School Youth Work Experience Wage/Fringe
In-School Youth Training Services
Out-of-School Youth Training Services
In-School Youth Support Services
Out-of-School Youth Support Services
Cat of Concor Fouri Capport Corvices
In School Vouth Other Services
In-School Youth Other Services
Out of Oak and Other Oardings
Out-of-School Other Services

WORKFORCE INNOVATION AND OPPORTUNTY ACT YOUTH CAREER DEVELOPMENT SERVICES BUDGET NARRATIVE – Indirect Costs

Please provide a detailed description of what is included under each amount listed on the Cost Summary (Form 4) and how you calculated the amounts.

Staff/Indirect Costs:

In-School Youth Work Experience Staff Costs:

Salary/Fringe –Supervisor Salary/Fringe –Case Manager Salary/Fringe –Support Staff

Out-of-School Youth Work Experience Staff Costs:

Salary/Fringe –Supervisor Salary/Fringe –Case Manager Salary/Fringe –Support Staff

In-School Youth Staff Costs:

Salary/Fringe –Supervisor Salary/Fringe –Case Manager Salary/Fringe –Support Staff Indirect Costs (Non-Salary)

Out-of-School Youth Staff Costs:

Salary/Fringe –Supervisor Salary/Fringe –Case Manager Salary/Fringe –Support Staff Indirect Costs (Non-Salary)

In-School Youth Other Services

Out-of-School Other Services

FISCAL ADMINISTRATIVE CAPABILITY CHECKLIST

		YES	NO	If No,	Explain (continue on back, if necessary)
1. R	ecords				
a.	Does the applicant maintain formal accounting records?				
b.	Does the applicant maintain receipt and disbursement accounts which identify disbursements to date and amounts remaining to be disbursed by funding source? (One column for each funding source.)				
2. P	rocedures				
a.	Is the individual reconciling the bank statement different from the individual who writes the checks?				
b.	Does the applicant reconcile the General Ledger cash account with its bank statement on at least a monthly basis?				
C.	Do the accrued expenditure worksheets link actual expenditures via an accrual adjustment figure?				
d.	Does the applicant's accounting system provide for control for receipts and disbursements separately for each subgrant, by source of funds?				
e.	Are employees responsible for handling both receipts and disbursements covered by blanket bonds?				
f.	Are disbursement approved by someone other than the person writing the check or by someone other than the person who is responsible for the expenditure?				

g. Are deposits made by an employee other than the individual maintaining the accounting records and are remittance advices placed in the file?	
3. Disbursements	
a. In General	
 i. Are pre-numbered checks used so that check forms or blanks are treated as accountable items? 	
ii. Are erroneous or spoiled checks properly voided out and maintained in the cancelled check file?	
iii. Are dual signatures required on all checks if hand-signed checks are used?	
iv. If a check-signer machine is used, are two people required (and two separate keys) in order for checks to be signed?	
v. Do existing accounting procedures preclude the signing of checks?	
vi. Are disbursements other than salaries authorized only by the Director or other authorized program representative?	
vii. Are invoices paid only after substantiation with a purchase order type form which references the invoice?	
viii. Are travel vouchers supported by invoices or receipts?	
b. Payroll	
i. Are time and attendance forms or equivalent records used to substantiate the actual hours of labor to be reimbursed to the employee whose work hours are documented by the records?	

ii. When applicable, are time and attendance forms for individuals served through the program reviewed and signed by both the individual and the authorized supervisor?	
iii. Are these forms used in the preparation of the payroll?	
iv. Are cumulative records for sick leave, compensatory time off and vacation leave maintained?	
4. Subgrant Standard Provisions	
 a. Does the applicant have a written travel policy approved by their Board of Directors? 	
 b. Does the applicant have a written personnel policy? 	
c. Does the applicant have a written Equal Employment Opportunity (EEO) Policy?	
d. Does the applicant have a written Affirmative Action (AA) Plan?	
Does the applicant have access to current applicable Federal Management Circulars?	
f. Has the applicant received and understood the draft WIOA Regulations as published in the Federal Register in April 2015?	
g. Is parking available at your facility to accommodate a person with a handicap?	
h. Is the facility in which you plan to serve participants barrier free?	
 i. Does the applicant have a Participant Complaint Procedure? 	