



EMPLOYMENT AND
ECONOMIC DEVELOPMENT

MinnesotaWorks.net Replacement Project Update / Sprint Demo

2/28/24

Presented by Ryan Wold & Paula Bergerson



Meeting logistics

- **Please remain on Mute during the meeting** to help reduce background noise for everyone.
- **Feel free to enter questions in the chat at any time**, and they will either be answered in the chat or addressed during Q&A at the end of the meeting. You can also use the [survey link](#) for more complex or specific questions.
- **During Q&A, you are welcome to use the “Raise Hand” option** if you would prefer to unmute yourself to ask your question.

- **Project overview**
- **Project updates**
- **CareerForceMN.com Sprint Review**
 - What is a sprint review?
 - What did we accomplish?
 - Show and tell (demo)
 - Open issues / Feedback for next sprint
- **Next steps/Project schedule**
- **Questions**

Project overview

Our north star: Job seekers first

Guiding Values

- Commit to a great customer experience
- Prioritize the needs of job seekers
- Build for sustainability
- Improve the customer experience as we're working on the project
- Listen to **you** and other stakeholders and continuously improve the site



Mission: Help Minnesotans find jobs

Goal: Replace MinnesotaWorks.net

- Create one easy-to-use website that can help Minnesota job seekers find jobs
- Help Minnesotans find the resources that can help them overcome barriers to employment
- Fulfill regulatory requirements for providing a labor exchange

Goal: Enhance & Maintain CareerForceMN.com

- CareerForceMN.com will be enhanced to support the job seeker's experience with the CareerForce system

Project Updates

MinnesotaWorks.net Replacement Project

Working draft - Tactical roadmap as of 2/28/24

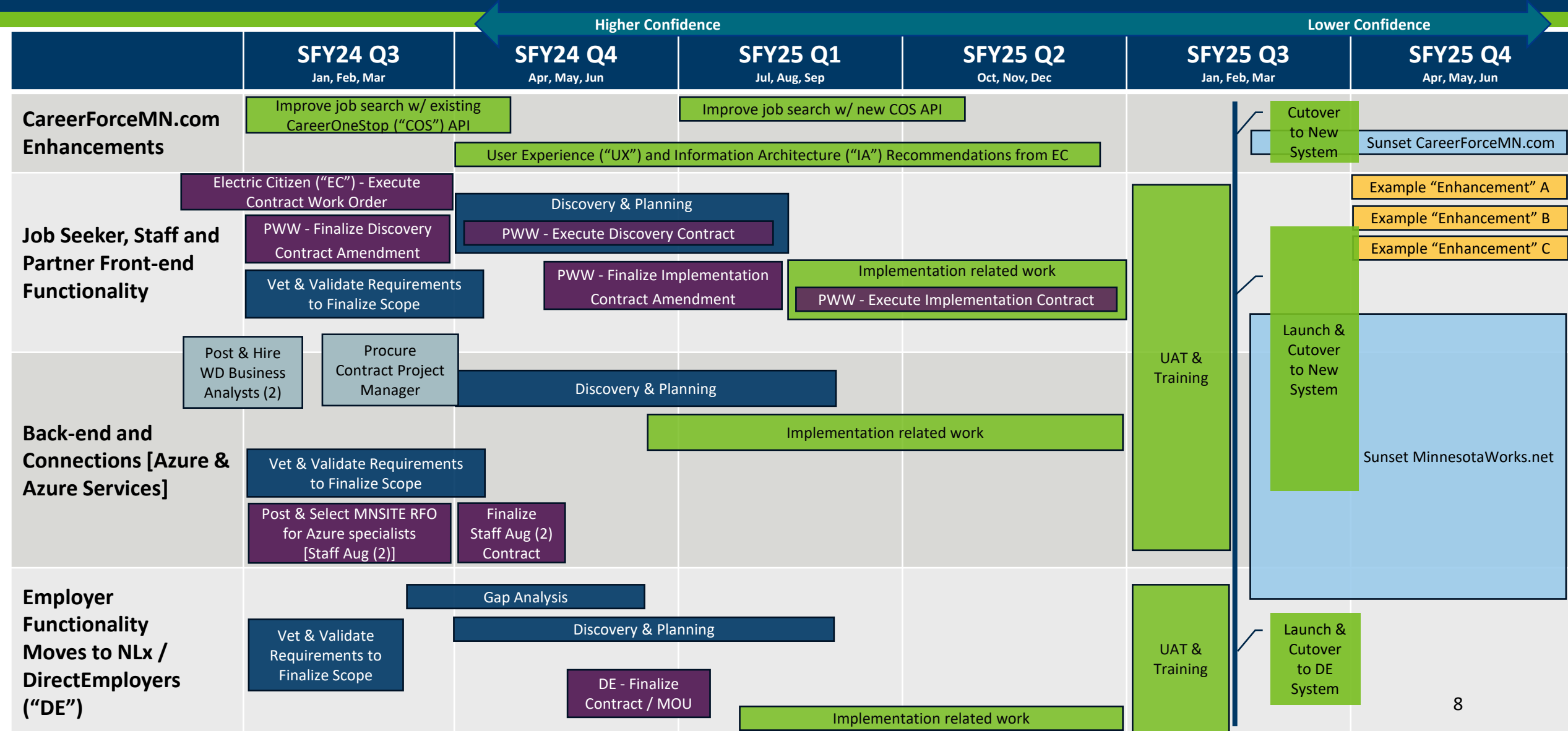
Legend

- STAFFING
- PLAN
- DO
- CLOSE / RUN
- Enhancement (Post Launch)
- CONTRACT / AGREEMENT

Feature has moved to earlier delivery ←

Feature has moved to later delivery →

! Feature is at risk



- 2 new Business Analysts started on February 21, 2024
 - Andrew (Drew) Eromobor
 - Greg Seaberg
- New Project Manager, Brian Moss, is set to start March 13, 2024



Drew Eromobor
Business Analyst



Greg Seaberg
Business Analyst



Brian Moss
Project Manager

Employer Functionality Completed Draft Requirements

Collaborated with CareerForce Division and reporting subject matter experts to define DEED's needs related to:

- Employer vetting
- Employer account structure
- Job posting process
- Employer service and activity tracking
- System administration features



Job Seekers, Events, Appointments, and Service and Activity Tracking Functionality

Defining DEED's needs related to:

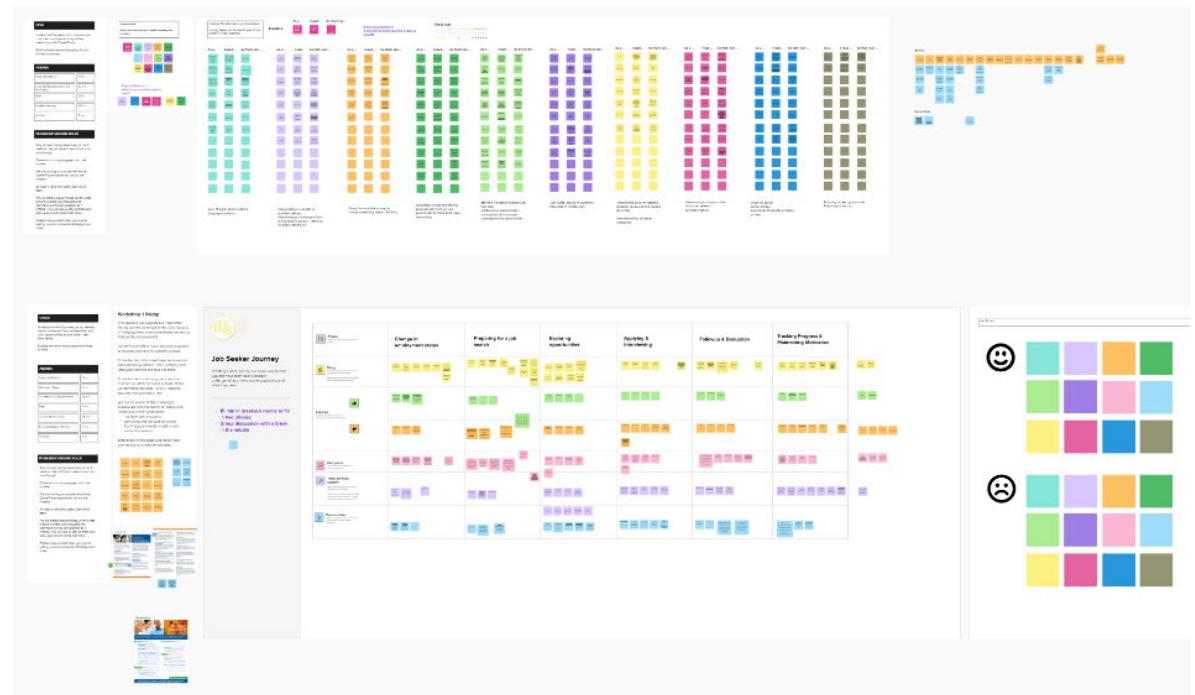
- ✓ Events
- ✓ Appointments
- User accounts and registration
- Job search
- Service and activity tracking
- Administrative features
- And more!



Independent Site Audit of CareerForceMN.com

Work completed by Electric Citizen includes:

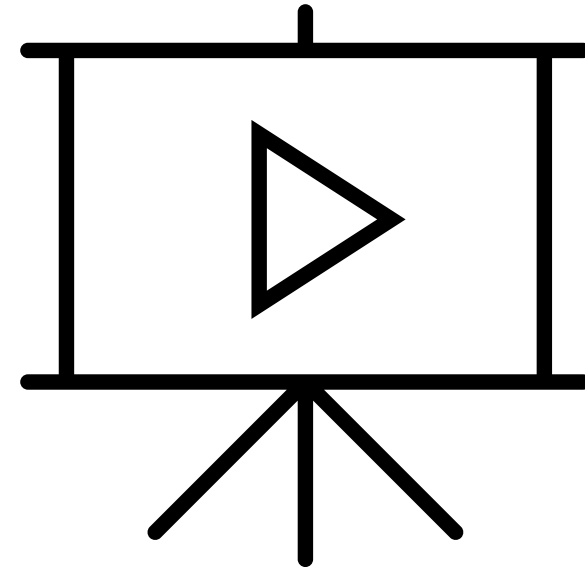
- Stakeholder interviews
- Customer empathy workshops
- Design audit
- Proposed new site map



CareerForceMN.com Sprint Review

What is a sprint review?

- A demonstration of the work that the product team has completed over a specific period
 - This can include new features, bug fixes, and changes to how the product (in this case, CareerForceMN.com) functions
- A time to ask questions and give feedback to the product team



What we accomplished

- ✓ Updated Events API to:
 - ✓ Exclude Appointments that are at capacity
 - ✓ Exclude Event sessions of any type that started 15+ minutes in the past
- ✓ Location added to each job search result
- ✓ Online Veterans Questionnaire updates
- ✓ Added keyword search to Programs & Services page
- ✓ Updated Google Analytics triggers/tags (buttons moved)
- ✓ Aria tag link adjustment on cards
- ✓ Errors on recent log messages – reindexing of occupation information
- ✓ AWS database update
- ✓ Permissions spreadsheet module
- ✓ Current user data parsing analysis – SFTP
- ✓ Navigation to Group types permission page error message fix
- ✓ Researched Trumba – mobile calendar

Demo: Show and tell

- Updated TFS (Events) API to:
 - Exclude Appointments that are at capacity
 - Exclude Event sessions of any type that started more than 15 minutes in the past
- Locations added to job listings
- Online Veterans Questionnaire updates
- Added keyword search to Programs & Services
- Adjusted aria tags for links on Location Cards and Event Cards



Next steps/Project schedule

Timeline summary

- Noticeable improvements to CareerForceMN.com on a regular basis
- February 2025 – Cutover from MinnesotaWorks.net to new site
- Future – Continue to make improvements on new site



Highlights for next sprint

- Updating map used to assign customers to CareerForce locations based on Zip code
- Drupal security update for CareerForceMN.com
- Create new name fields on CareerForceMN.com
- Create way to indicate test accounts in CareerForceMN.com



The conditions are right for us to succeed.

Q & A

How you can stay involved

- **Monthly updates** – Fill out the link in the chat to be added to the mailing list for monthly updates.
- **Project webpage** – view this webpage to view meeting recording and other info:
<https://mn.gov/deed/programs-services/mnw-replacement/>
- **Email** – Ryan.Wold@State.mn.us if you have any questions

Join us for our next update on:

Wednesday, April 3rd

11:00 a.m. – 12:00 p.m.

Via Teams

Calendar invites will be sent out later today!