

VRS Community Partners Conversations

Meeting Summary

Meeting Date: October 5, 2022

October Discussion Topic Summary

The October discussion topic in October was *Discussing Service Needs and Reading Authorizations* and 61 participants join the conversation. VRS Community Partnerships Team program specialists shared sample authorizations and walked through how to read them. We also discussed things that might hold up an authorization. Here is a link to the recording: <https://youtu.be/B-mEUr633HY>

Open Discussion

Below is a summary of questions from participants and clarifications from VRS.

- Issue date AND Service dates does not match when services started from VRS Counselor what do you do?
- I noticed on a few authorizations that some of the service dates for different clients, Pre-ETS to General to PBA all have different Service END Dates? Am I missing something here? I thought Pre-ETS were quarterly and PBA were Twice a year.
- Is it ok for us (CRPs) to ask for the "PDF version" of an authorization when we are sent different screen views? We often are sent a document with title "Authorizations with Payments" from Workforce 1.
- I had an end date on a PBA that ended before the person was at the 90 date and now I can't bill for the PBA 3. how can I get that fixed?

We discussed general answers, and then offered follow up 1:1 consultation for specific scenarios.

Next Meeting

- The next meeting is Wednesday November 2, 2022 from 8:30 a.m. - 9:30 a.m.
- The November discussion topic will be: Pre-ETS Services with guest Alyssa Klein.
- Register in advance for the November 2nd meeting by clicking on this link: <https://www.zoomgov.com/meeting/register/vJltc-mpri0pH3eGRwUqPhiXhwPWn3nqq7U>
- If you need an accommodation for the meeting or have questions, please contact Sara Sundeen at Sara.Sundeen@state.mn.us.
- Community Partners can use our MS Form to ask questions before or after a meeting: <https://forms.office.com/g/Cr6X5CevBU>

For More Information

For more information about the Community Partner Conversations and future meeting dates, please go to the "CP Conversations" tab of the [VRS Community Partners website](#).